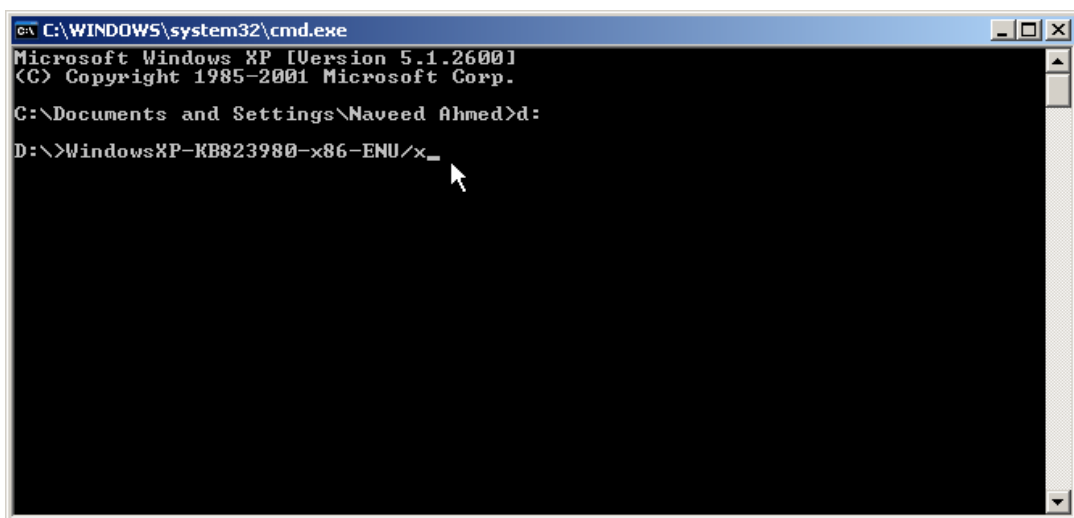


Installing Microsoft HotFix in Remote Administration 3.0

To Install Microsoft Hot Fix:

To install Microsoft Hot Fix on remote machine(s) in EMCO Remote Administration 3.0 perform the following steps:

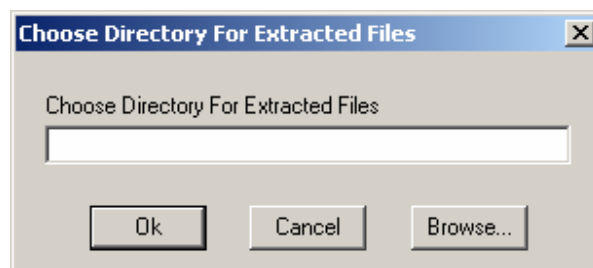
1. Download the latest Hot Fix from the Microsoft Windows Update Website.
2. Extract the Hot Fix to a Network Share by running the hot fix file with **-X** parameter.



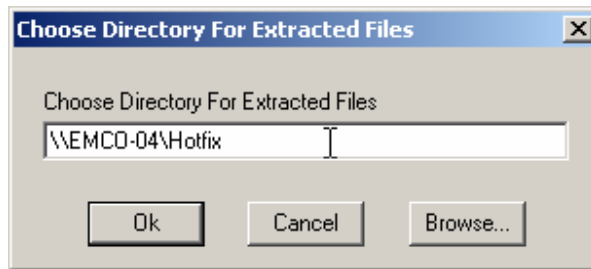
```
C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.

C:\Documents and Settings\Naveed Ahmed>d:
D:\>WindowsXP-KB823980-x86-ENU/x_
```

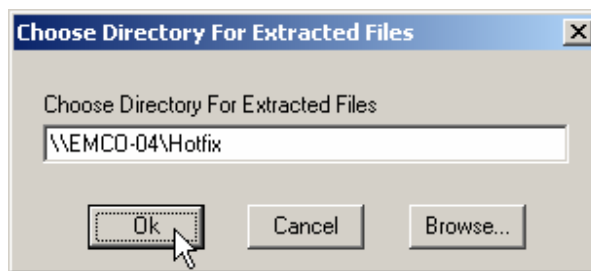
3. A **Choose Directory for Extracted Files** dialog box will appear on the screen.



4. Select the Network Share where you want to decompress the installation files.

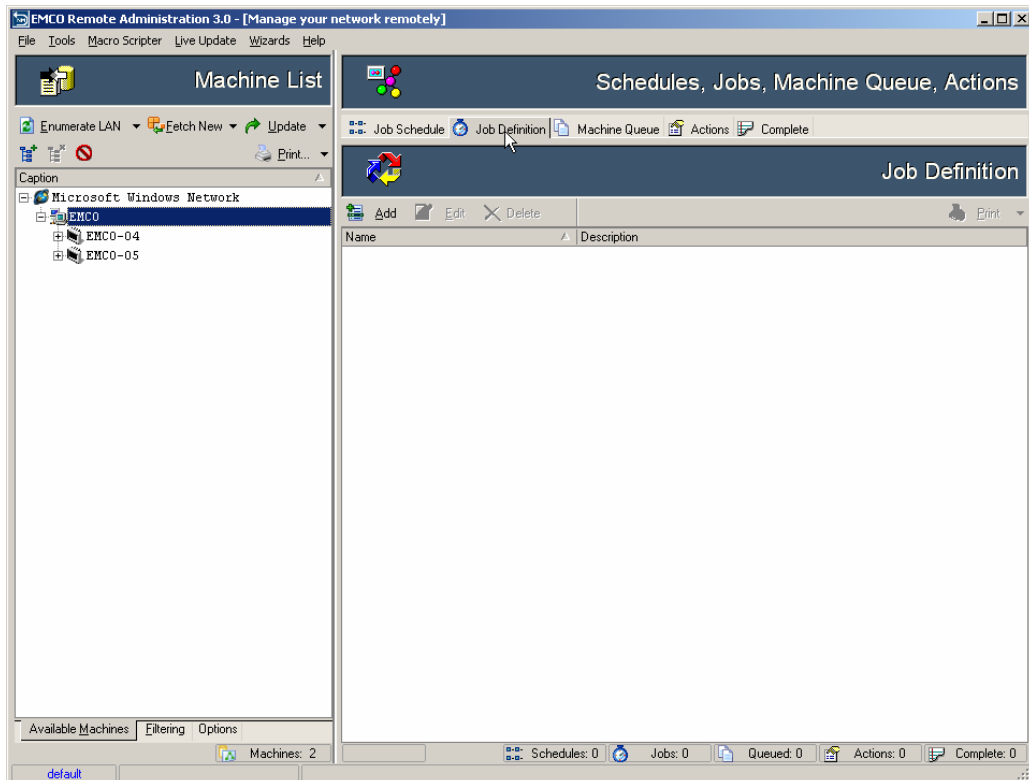


5. Click the **OK** button. It will extract all files to your Network Share.

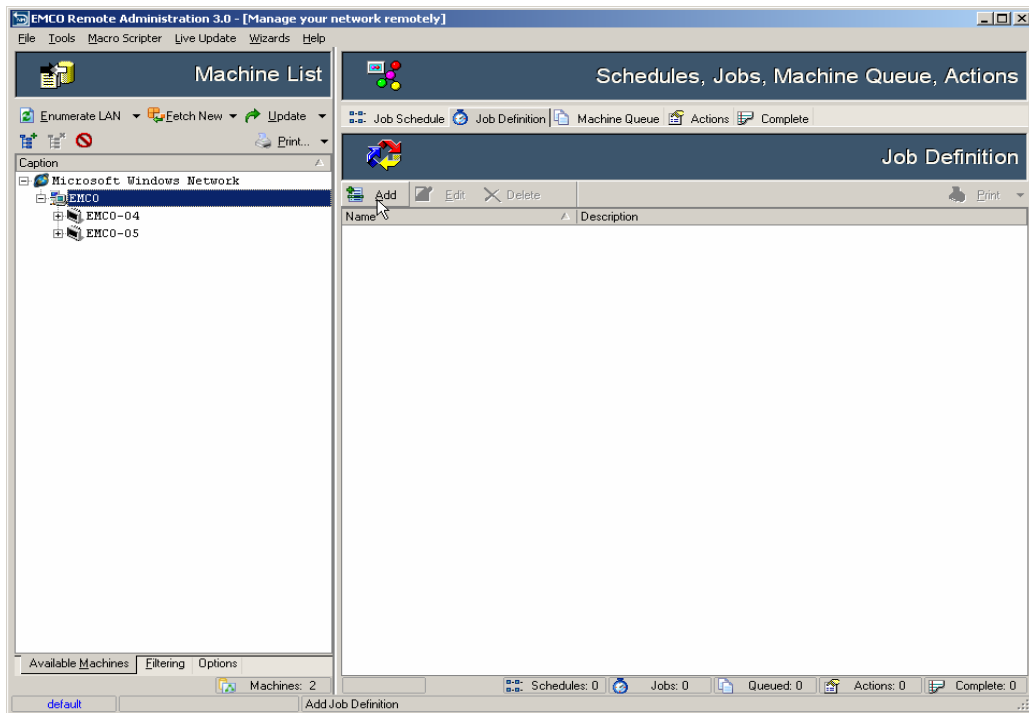


6. Run EMCO Remote Administration 3.0.

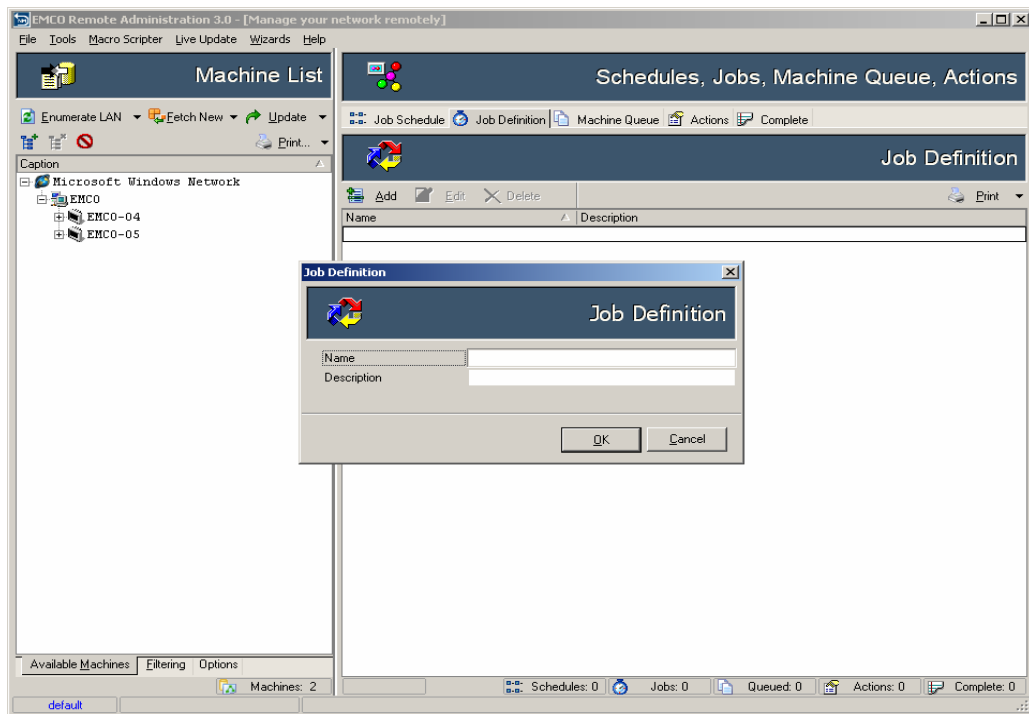
7. Switch to the **Job Definition** Tab.



8. Click **Add** button to add a new job.



9. **Job Definition** dialog box will appear on the screen.



10. Type in the name of the job in the **Name** textbox.

The screenshot shows a dialog box titled "Job Definition" with a blue header bar and a close button (X) in the top right corner. Below the header is a dark blue area with a recycling icon and the text "Job Definition". The main area contains two text input fields: "Name" and "Description". The "Name" field is active and contains the text "Install Microsoft HotFix". The "Description" field is empty. At the bottom right, there are two buttons: "OK" and "Cancel".

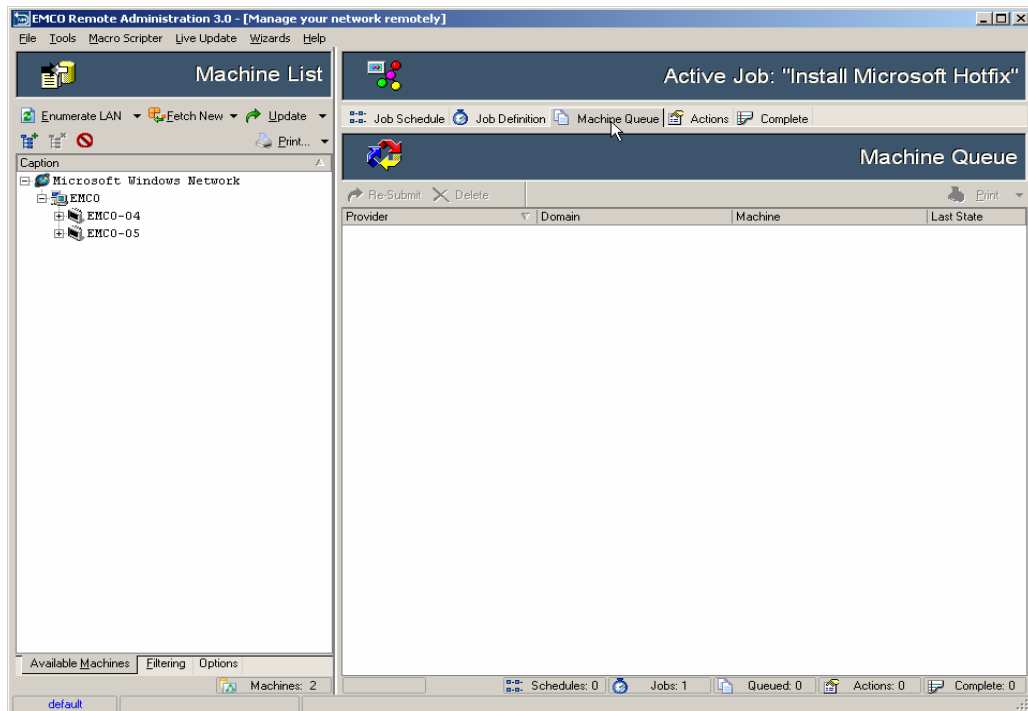
11. Type in the description of the job in the **Description** textbox.

The screenshot shows the same "Job Definition" dialog box. The "Name" field now contains "Install Microsoft HotFix" and the "Description" field contains "Install Microsoft HotFix to remote machiens". The "OK" and "Cancel" buttons remain at the bottom right.

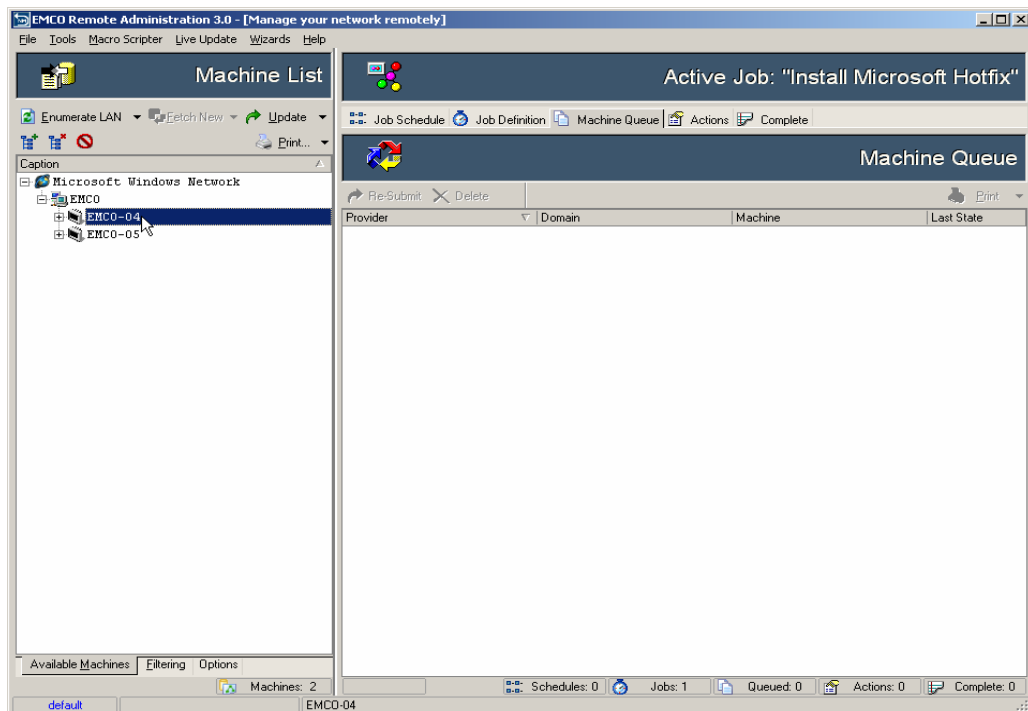
12. Click **Ok** button to add the job.

The screenshot shows the "Job Definition" dialog box with the "Name" field containing "Install Microsoft HotFix" and the "Description" field containing "Install Microsoft HotFix to remote machiens". A mouse cursor is positioned over the "OK" button, indicating it is about to be clicked.

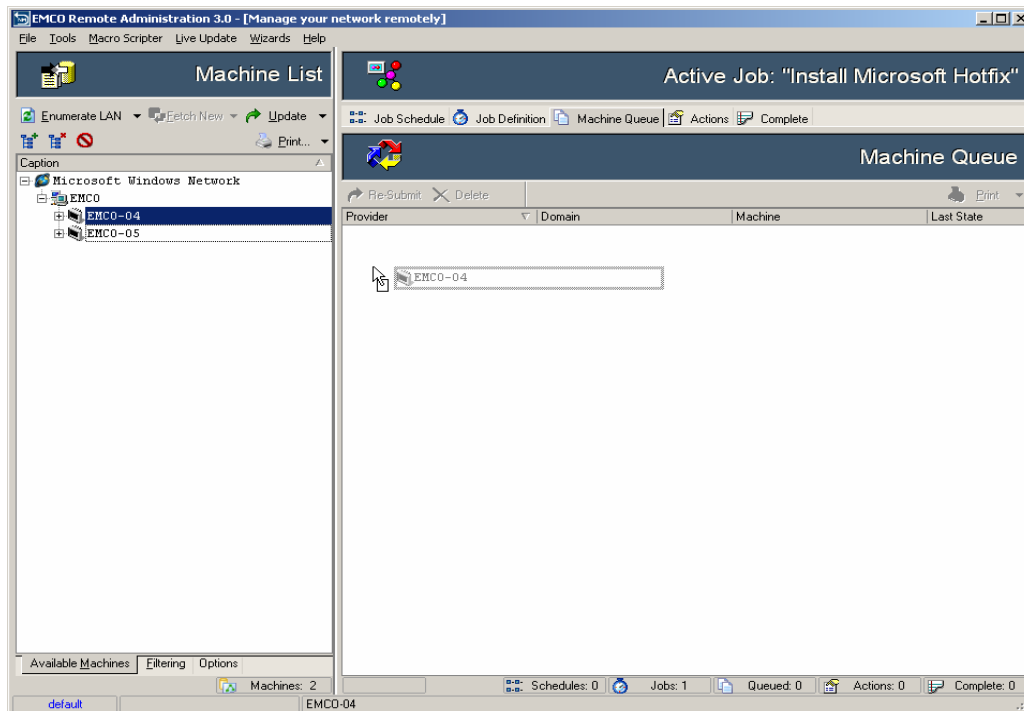
13. Switch to the **Machine Queue** tab.



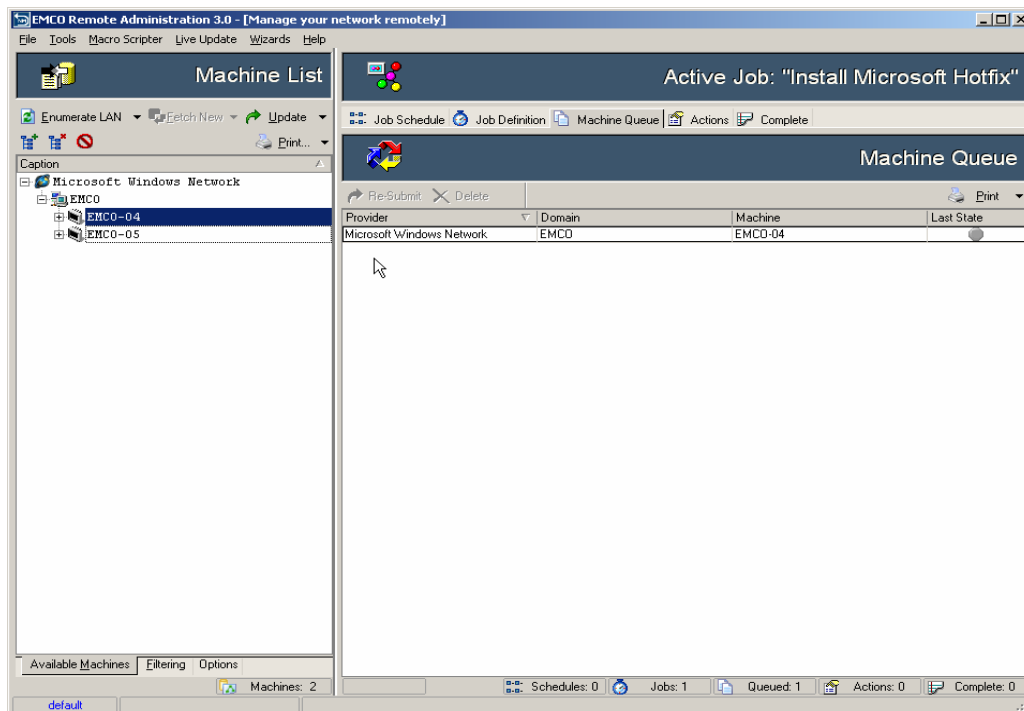
14. Press the **Ctrl** key and select the machines that you want to process.



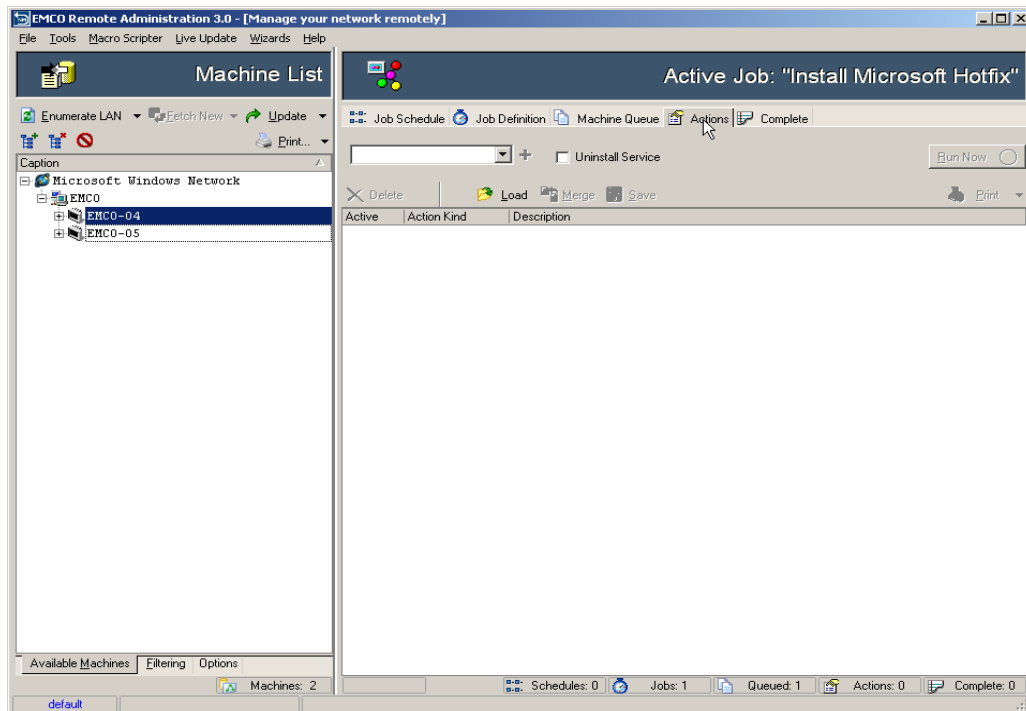
15. Click any of the selected machines, and drag it to the **Machines Queue** tab.



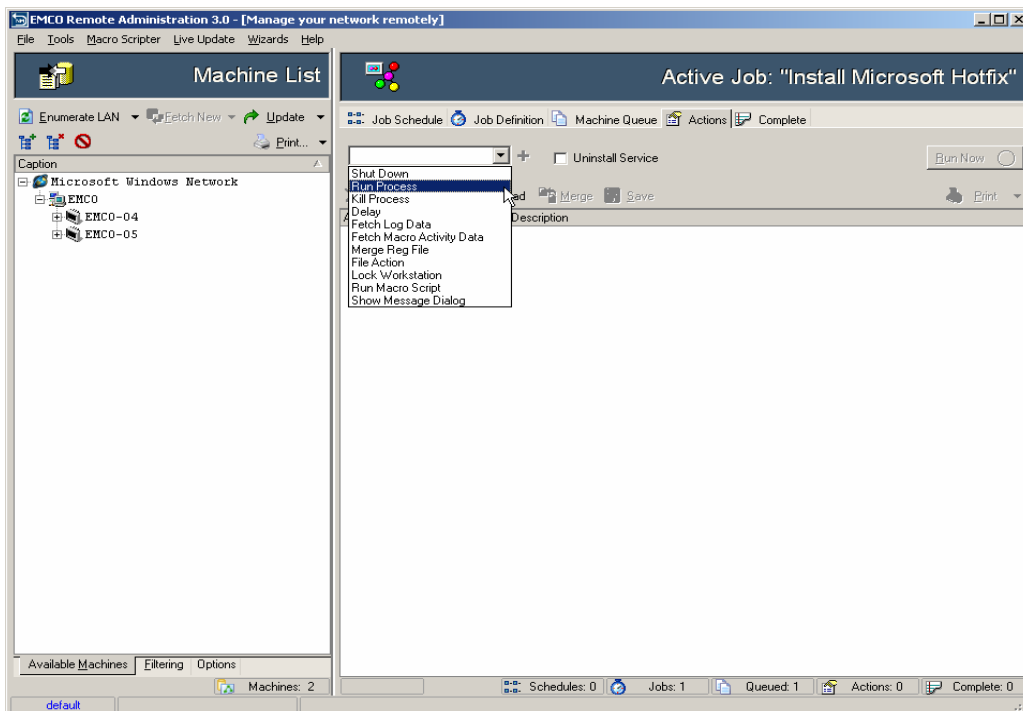
16. The selected machines will appear in the **Machines Queue** tab.



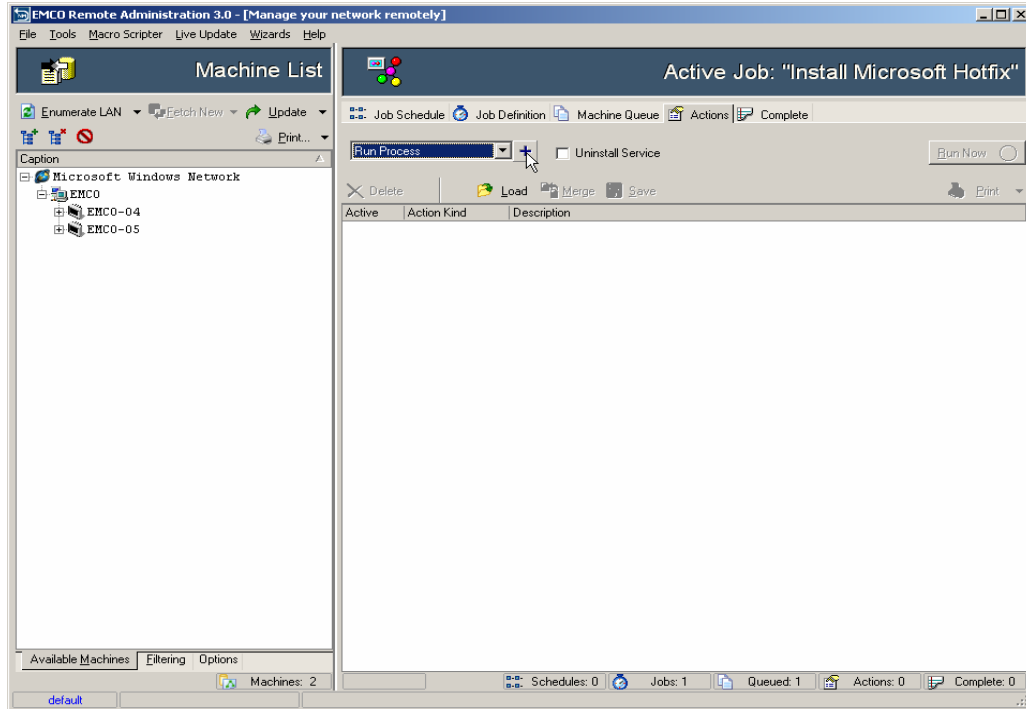
17. Switch to **Actions** Tab.



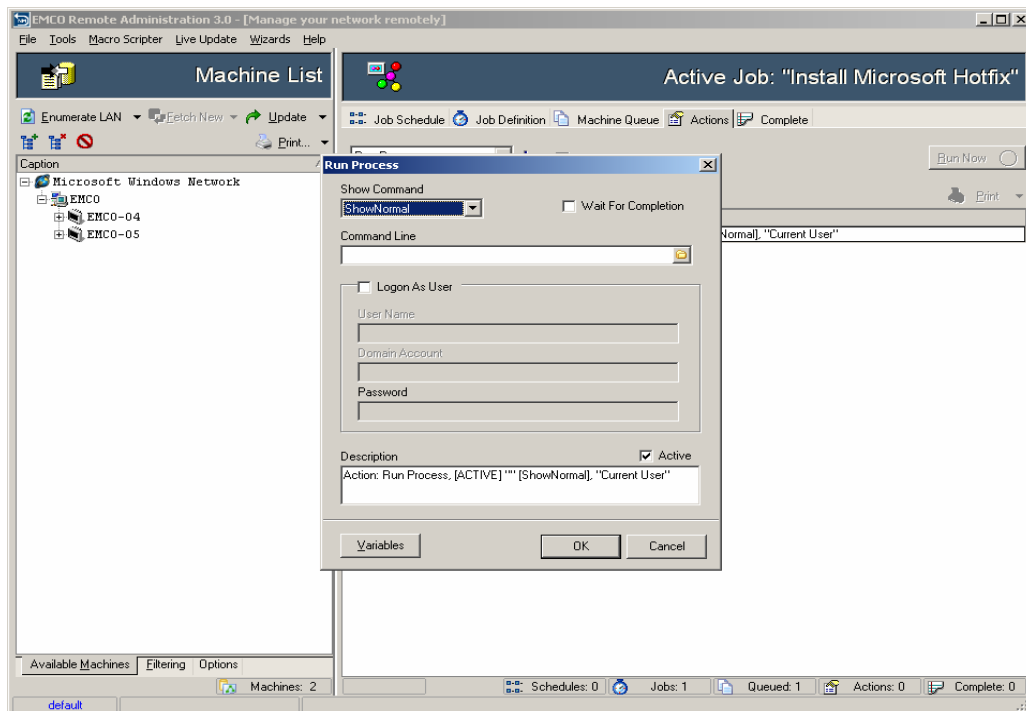
18. Select **Run Process** from the actions dropdown list.



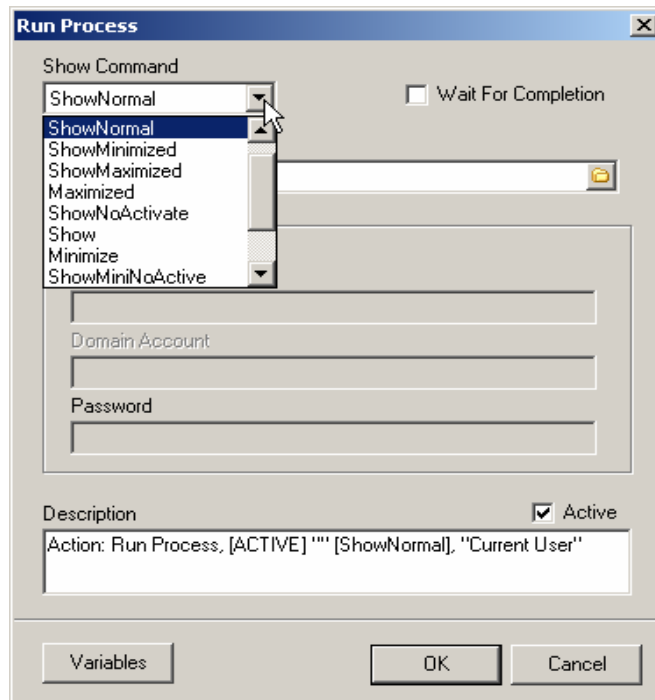
19. Click the **New Task Action** button to add a new stored task to **Action** list.



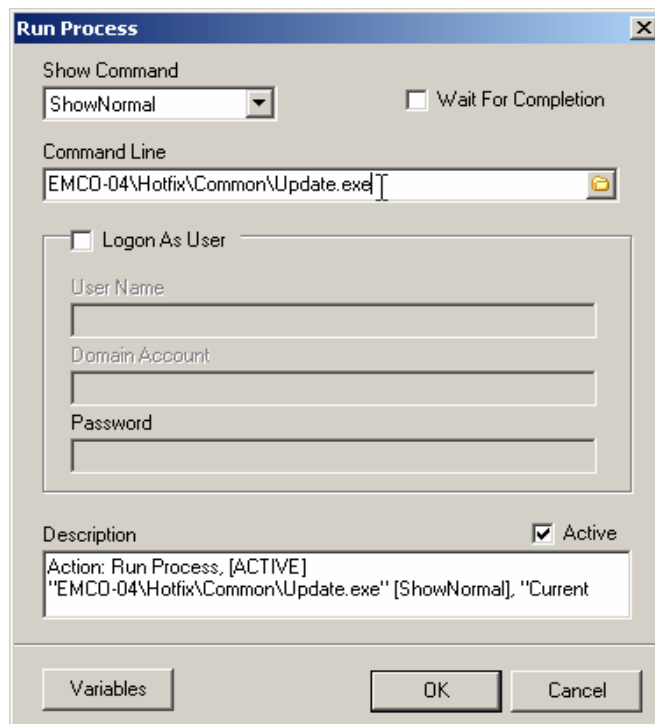
20. **Run Process** Dialog box will appear on the screen.



21. Select how you want to run this process.

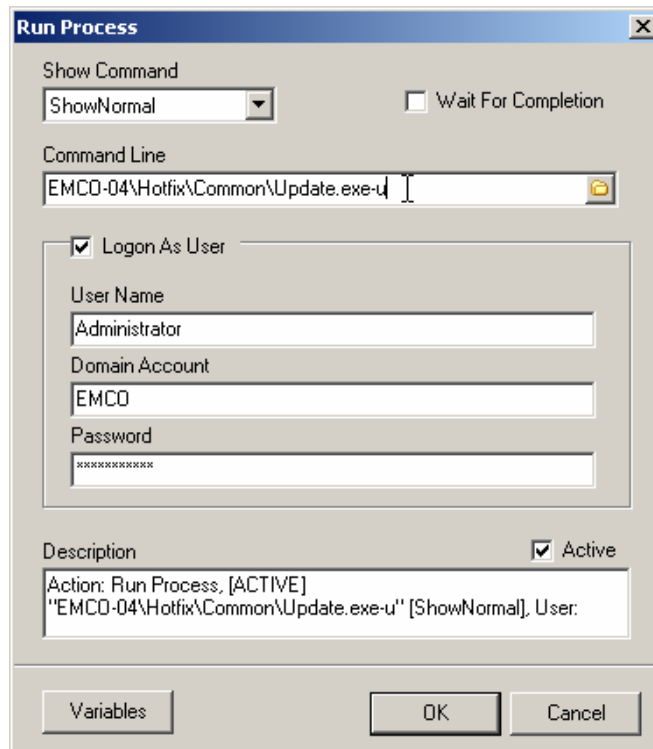


22. Type in the command in the **Network Share\Hotfix\Common\Update.exe** textbox.



23. Append the command with the required parameter; see the details of each switch below:

- ✧ **u**- unattended Mode
- ✧ **f**-Force other programs to close when the computer shutdown
- ✧ **n**- Do not backup files for uninstall
- ✧ **o**-Overwrite OEM files without prompting
- ✧ **z**-do not restart when installation is complete
- ✧ **q**-Quiet Mode (No user interaction)
- ✧ **l**-List installed hot fixes



Run Process [X]

Show Command: ShowNormal [v] Wait For Completion

Command Line: EMCO-04\Hotfix\Common\Update.exe-u

Logon As User

User Name: Administrator

Domain Account: EMCO

Password: [Masked]

Description: Active
Action: Run Process, [ACTIVE]
"EMCO-04\Hotfix\Common\Update.exe-u" [ShowNormal], User:

Variables [] OK [] Cancel []

24. If you need to logon to that computer to run this process, check the **Logon As User** checkbox.

Run Process

Show Command: ShowNormal Wait For Completion

Command Line: EMCO-04\Hotfix\Common\Update.exe-u

Logon As User

User Name:

Domain Account:

Password:

Description: Active
Action: Run Process, [INACTIVE]
"EMCO-04\Hotfix\Common\Update.exe-u" [ShowNormal], User: ""

Variables OK Cancel

25. Type in the Username and in the corresponding fields.

Run Process

Show Command: ShowNormal Wait For Completion

Command Line: EMCO-04\Hotfix\Common\Update.exe-u

Logon As User

User Name: Administrator

Domain Account:

Password:

Description: Active
Action: Run Process, [INACTIVE]
"EMCO-04\Hotfix\Common\Update.exe-u" [ShowNormal], User: ""

Variables OK Cancel

26. Type in the **Domain Account** in the corresponding field.

Run Process

Show Command: ShowNormal Wait For Completion

Command Line: EMCO-04\Hotfix\Common\Update.exe-u

Logon As User

User Name: Administrator

Domain Account: EMCO

Password: [Empty]

Description: Active
Action: Run Process, [INACTIVE]
"EMCO-04\Hotfix\Common\Update.exe-u" [ShowNormal], User:

Buttons: Variables, OK, Cancel

27. Type in the password for this account in the **Password** field.

Run Process

Show Command: ShowNormal Wait For Completion

Command Line: EMCO-04\Hotfix\Common\Update.exe-u

Logon As User

User Name: Administrator

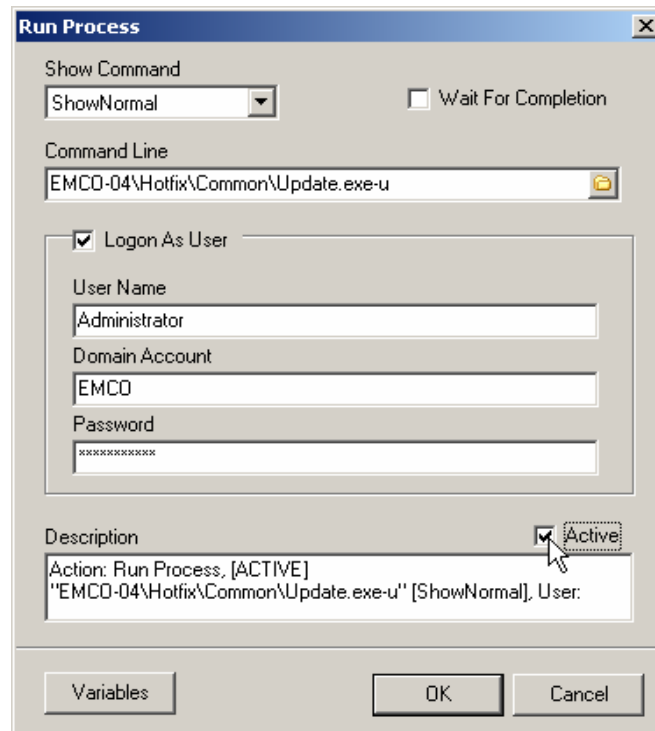
Domain Account: EMCO

Password: [Masked with asterisks]

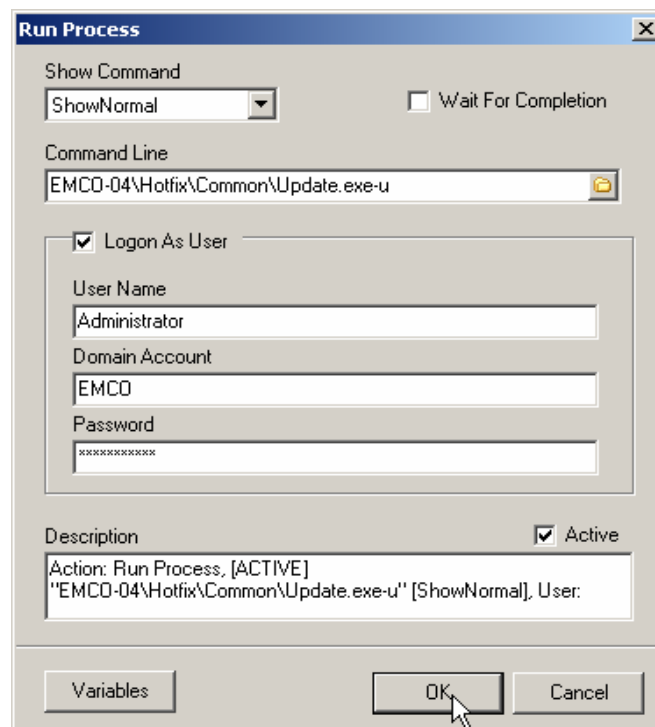
Description: Active
Action: Run Process, [ACTIVE]
"EMCO-04\Hotfix\Common\Update.exe-u" [ShowNormal], User:

Buttons: Variables, OK, Cancel

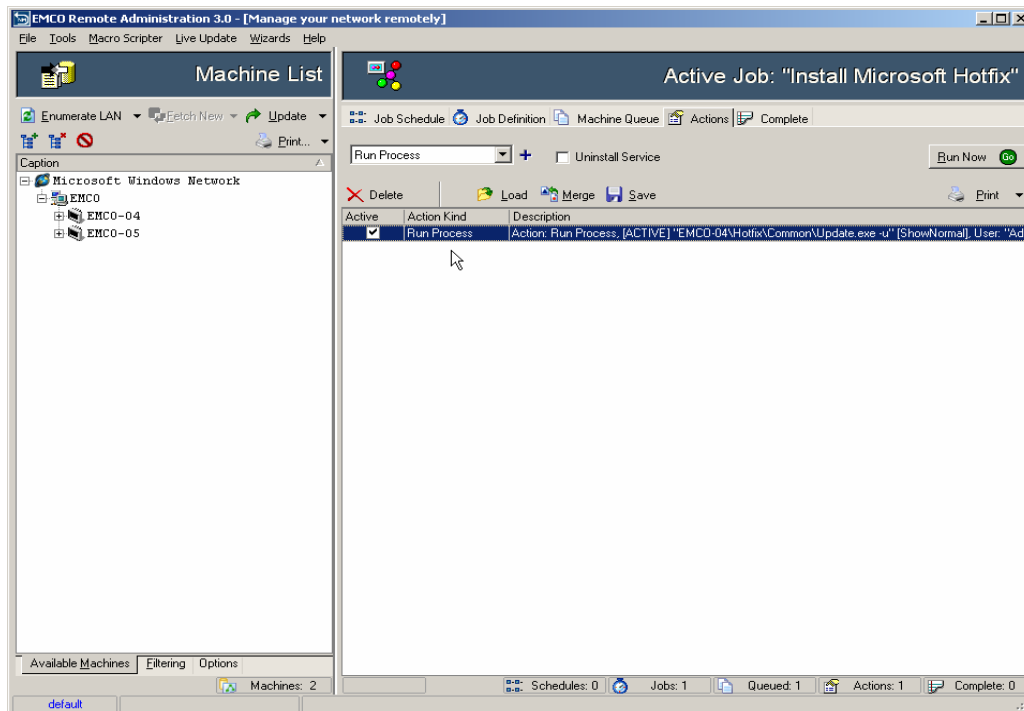
28. Check **Active** checkbox to make this job active.



29. Click **Ok** button.



30. The added action will appear in the actions list.



31. You can either click **Run Now** button to execute this task now; you can schedule it to be executed automatically on the specified time.

