

Installing Windows Service Pack 2 in Remote Administration 3.0

To Install Windows Service Pack 2:

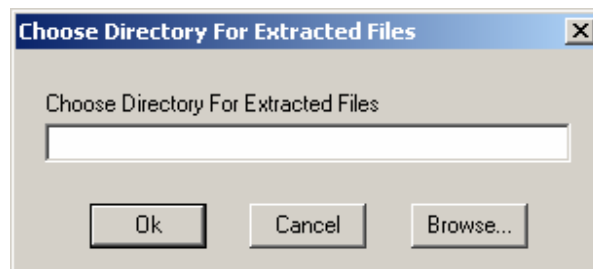
To install Windows Service Pack 2 on remote machine(s) in EMCO Remote Administration 3.0 perform the following steps:

1. Download the Windows Service Pack 2 from the Microsoft Windows Update Website.
2. Extract the Service Pack files to a Network Share by running the Service Pack 2 file with **-X** parameter.

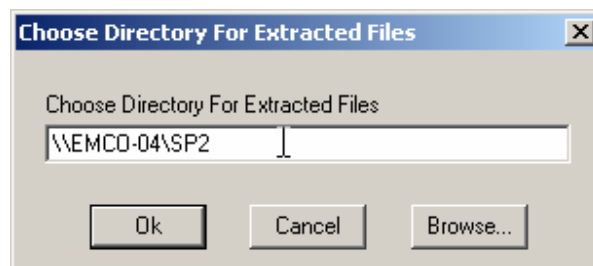
```

C:\WINDOWS\system32\cmd.exe
Microsoft Windows XP [Version 5.1.2600]
(C) Copyright 1985-2001 Microsoft Corp.
C:\Documents and Settings\Naveed Ahmed>d:
D:\>WindowsXP-KB835935-SP2-ENU/x
  
```

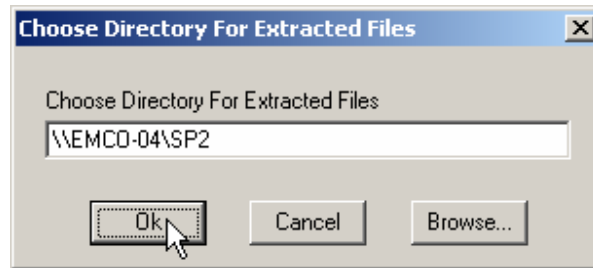
3. A **Choose Directory for Extracted Files** dialog box will appear on the screen.



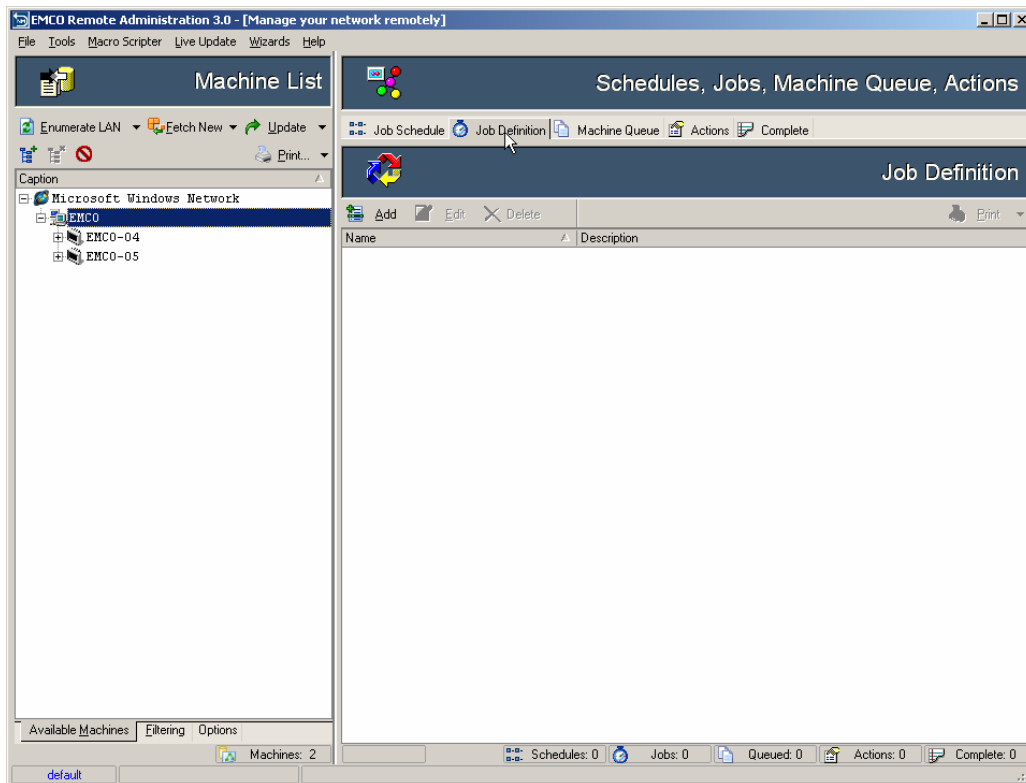
4. Select the Network Share where you want to decompress the installation files.



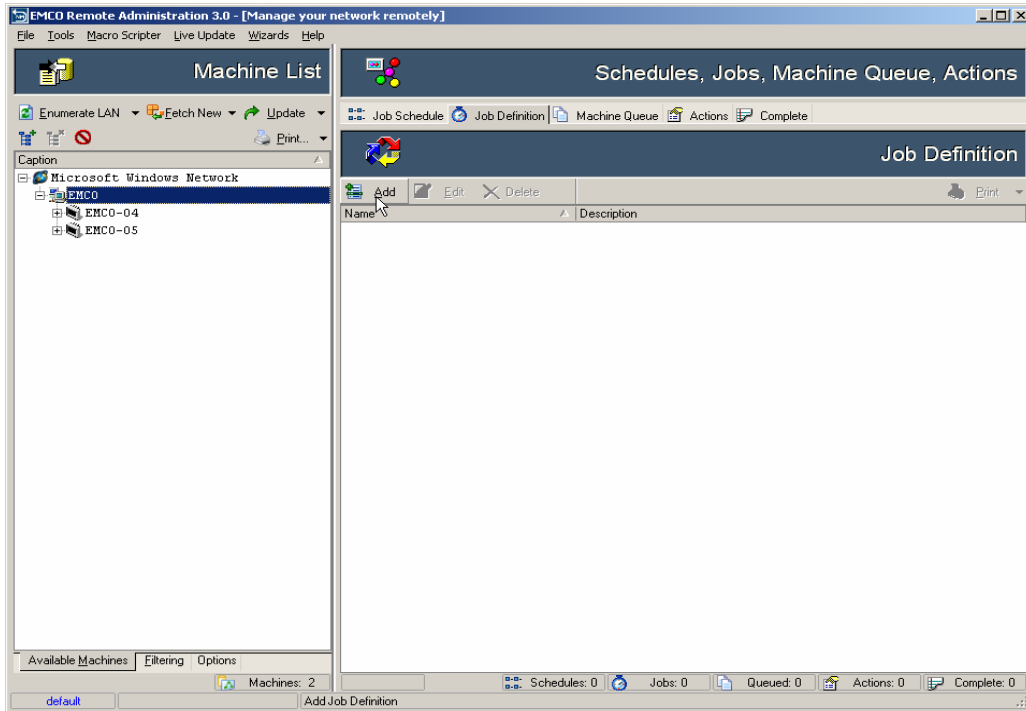
5. Click the **OK** button. It will extract all files to your Network Share.



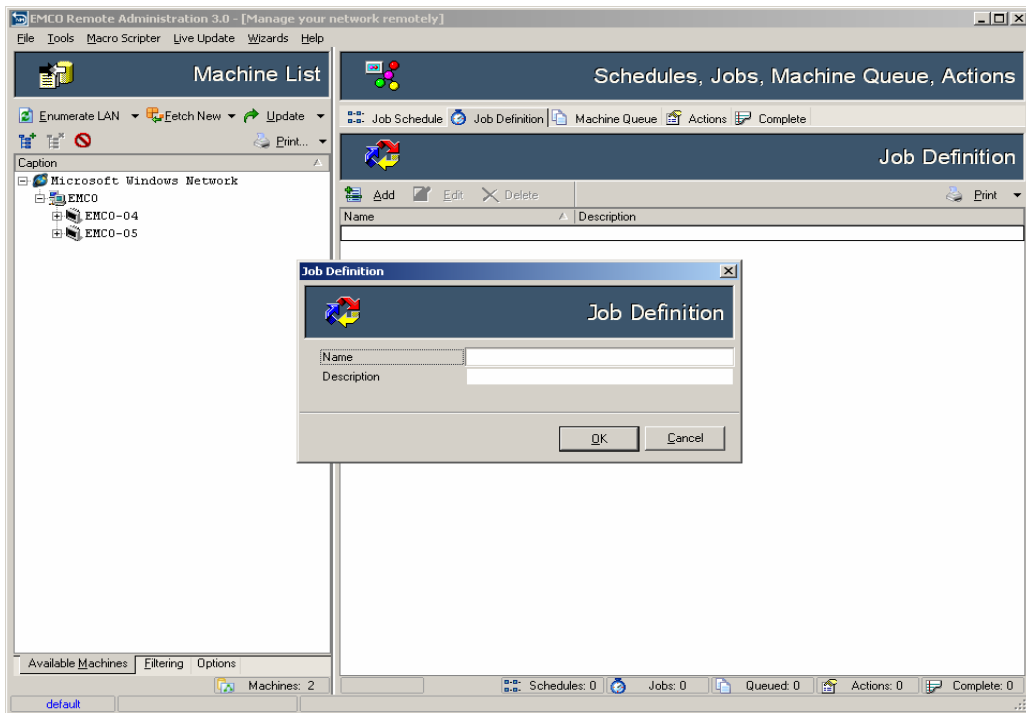
6. Run EMCO Remote Administration 3.0.
7. Switch to the **Job Definition** Tab.



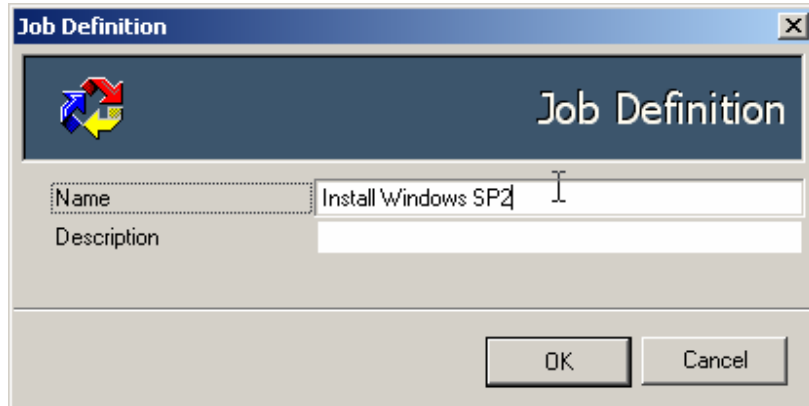
8. Click **Add** button to add a new job.



9. **Job Definition** dialog box will appear on the screen.

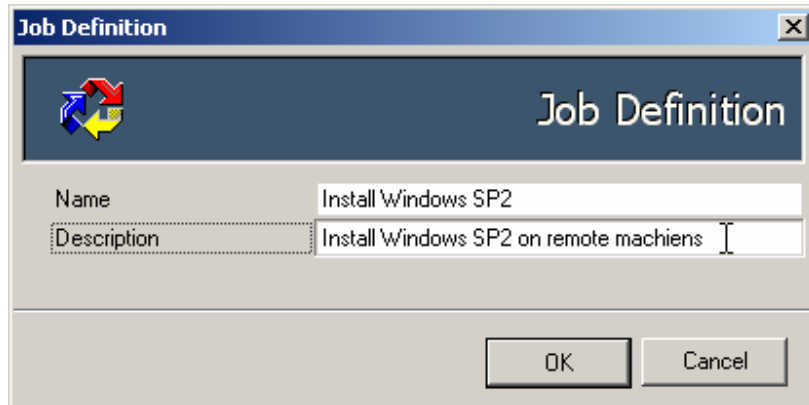


10. Type in the name of the job in the **Name** textbox.



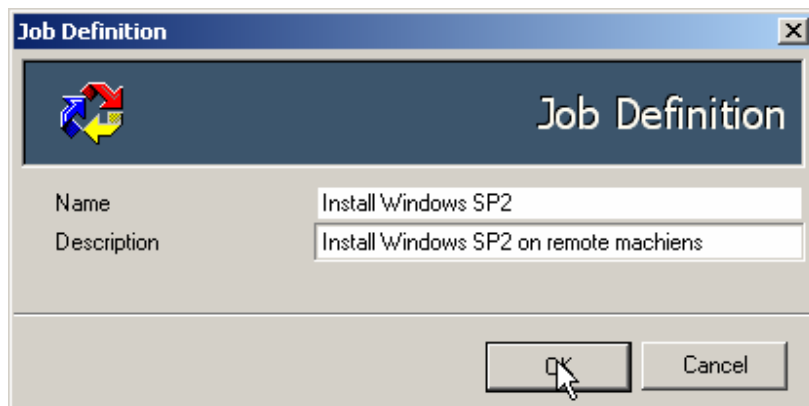
The screenshot shows a dialog box titled "Job Definition" with a close button (X) in the top right corner. Below the title bar is a header area with a circular arrow icon and the text "Job Definition". The main area contains two text input fields: "Name" and "Description". The "Name" field contains the text "Install Windows SP2" and has a cursor at the end. The "Description" field is empty. At the bottom right, there are two buttons: "OK" and "Cancel".

11. Type in the description of the job in the **Description** textbox.



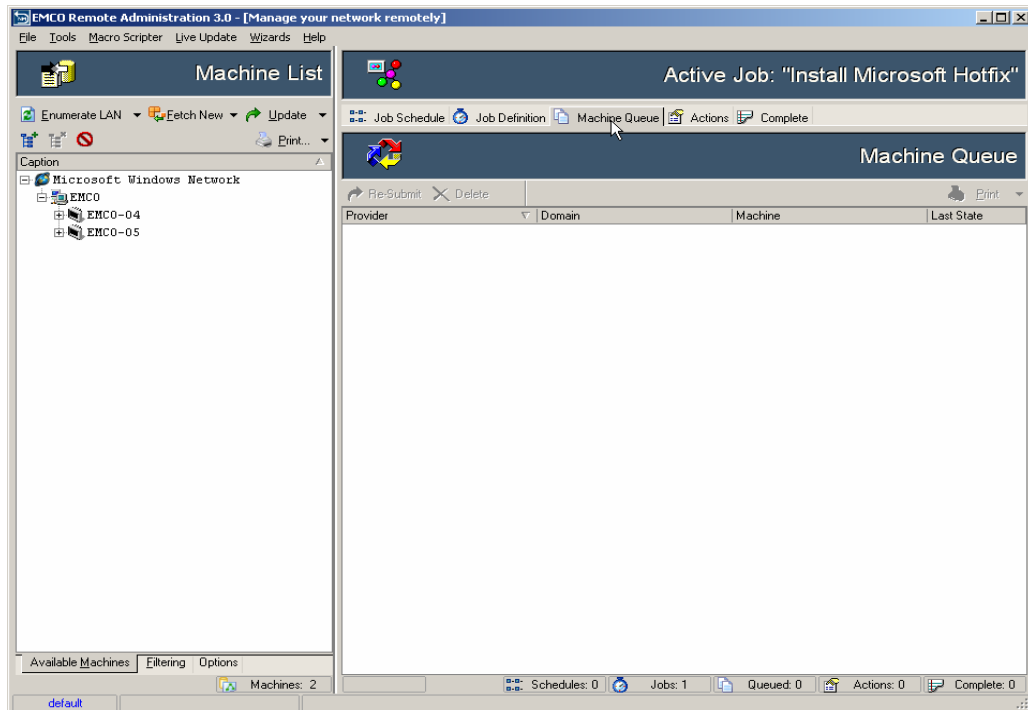
The screenshot shows the same "Job Definition" dialog box. The "Name" field still contains "Install Windows SP2". The "Description" field now contains the text "Install Windows SP2 on remote machiens" and has a cursor at the end. The "OK" and "Cancel" buttons remain at the bottom right.

12. Click **Ok** button to add the job.

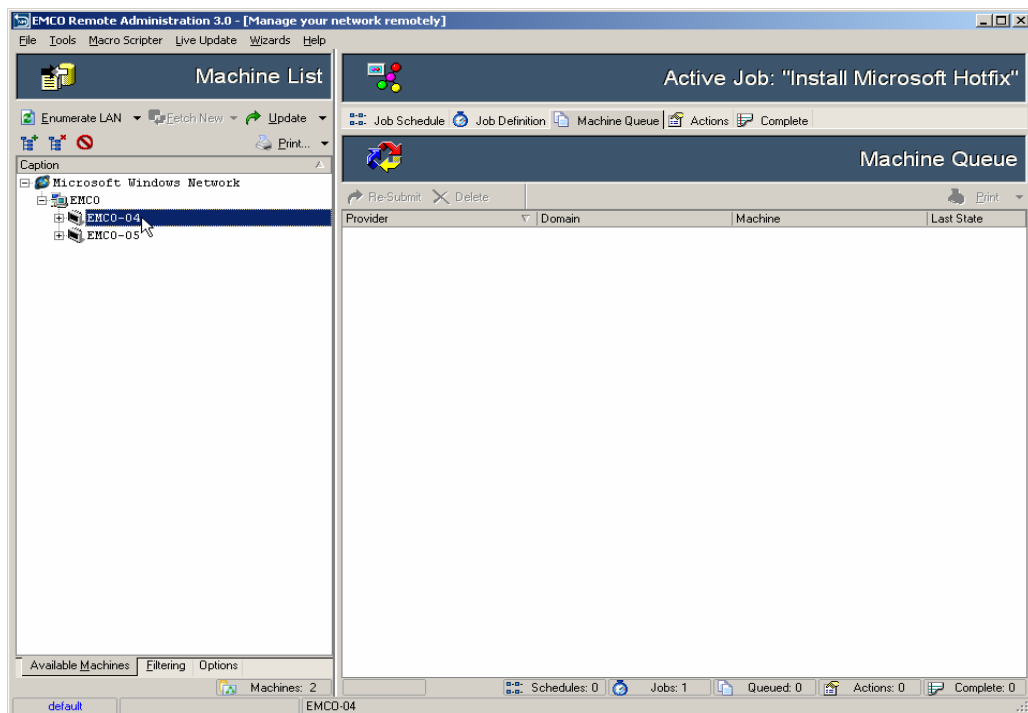


The screenshot shows the "Job Definition" dialog box with the "Name" field containing "Install Windows SP2" and the "Description" field containing "Install Windows SP2 on remote machiens". A mouse cursor is pointing at the "OK" button, indicating it is about to be clicked. The "Cancel" button is also visible at the bottom right.

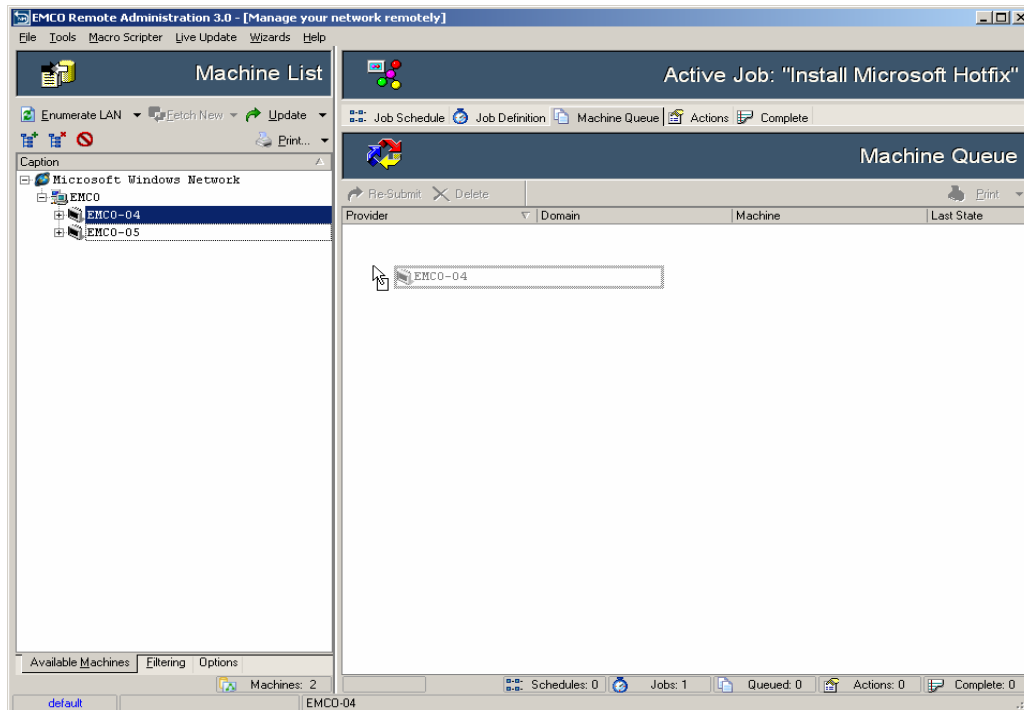
13. Switch to the **Machine Queue** tab.



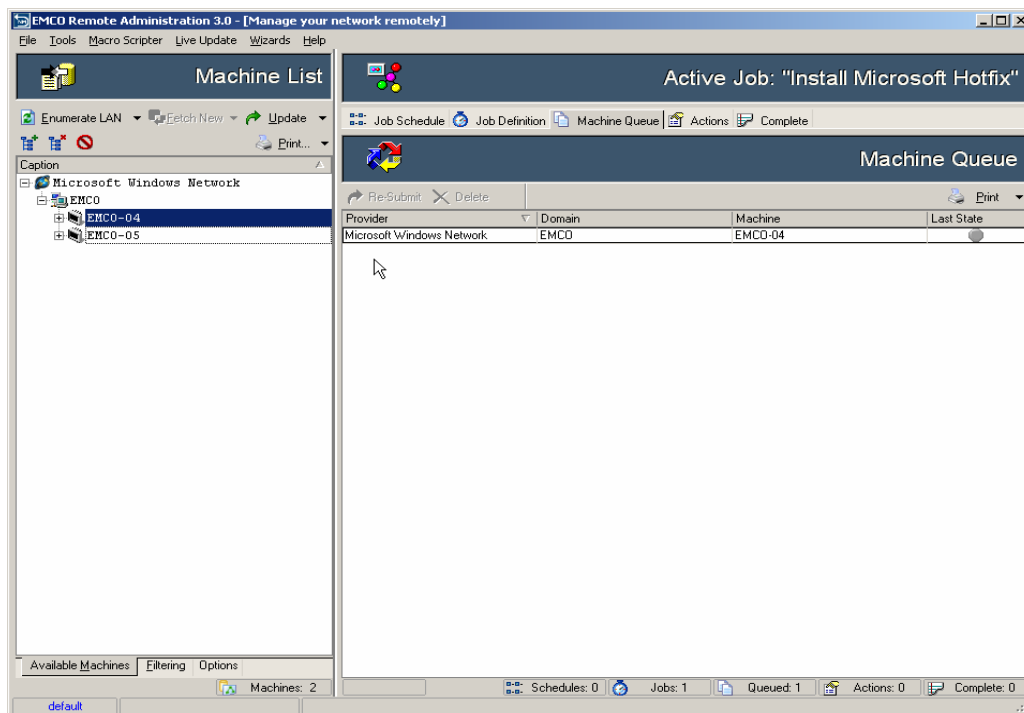
14. Press the **Ctrl** key and select the machines that you want to process.



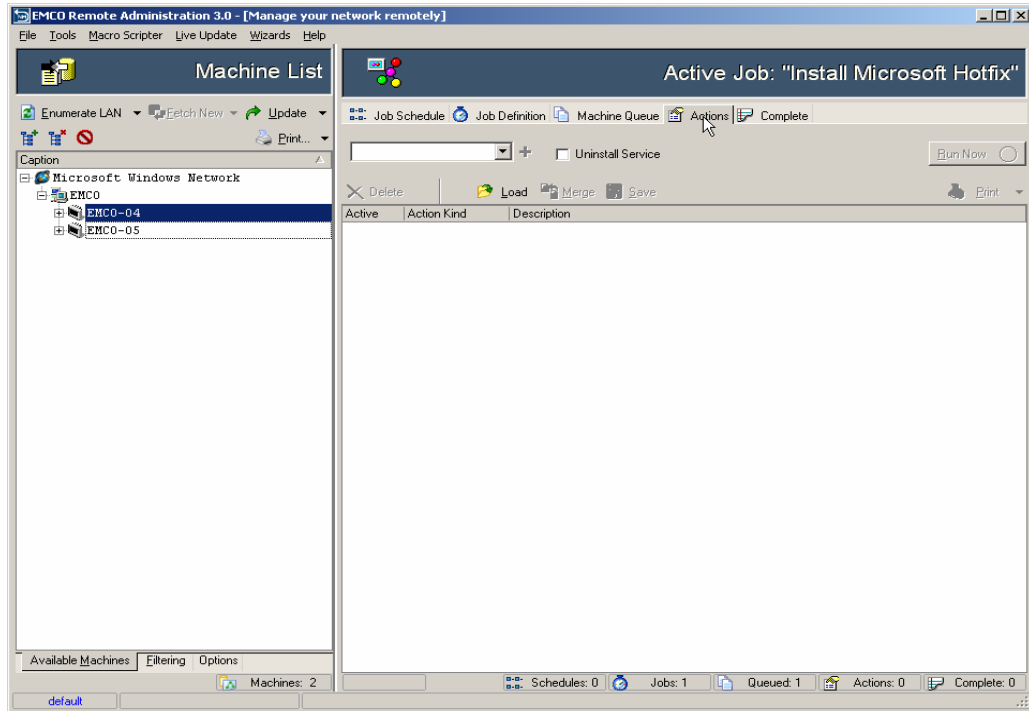
15. Click any of the selected machines, and drag it to the **Machines Queue** tab.



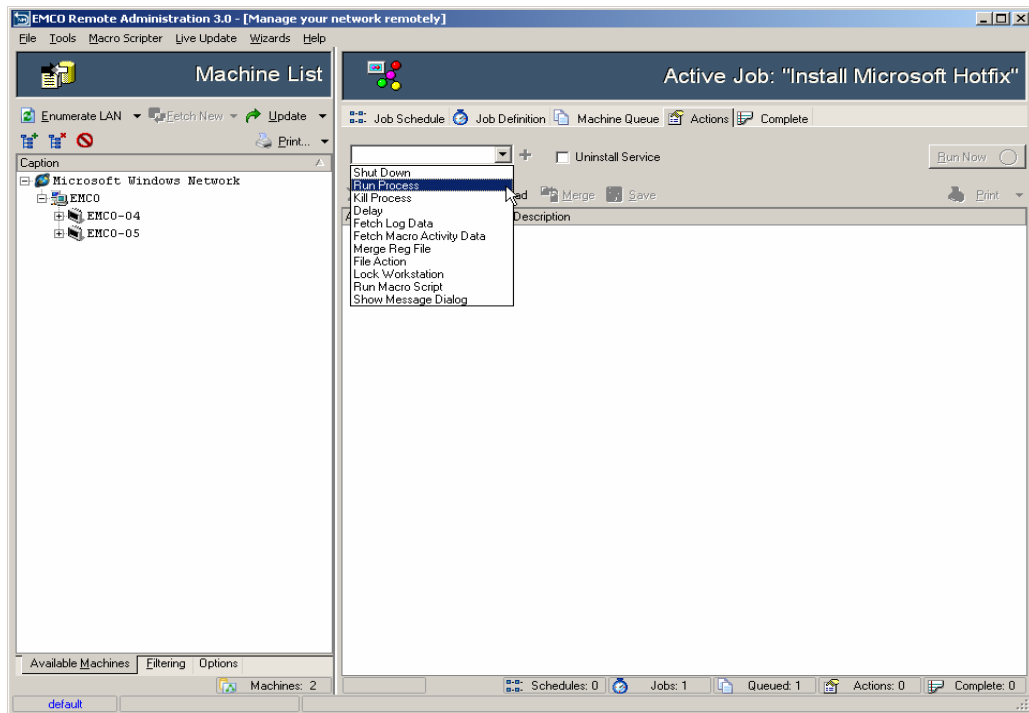
16. The selected machines will appear in the **Machines Queue** tab.



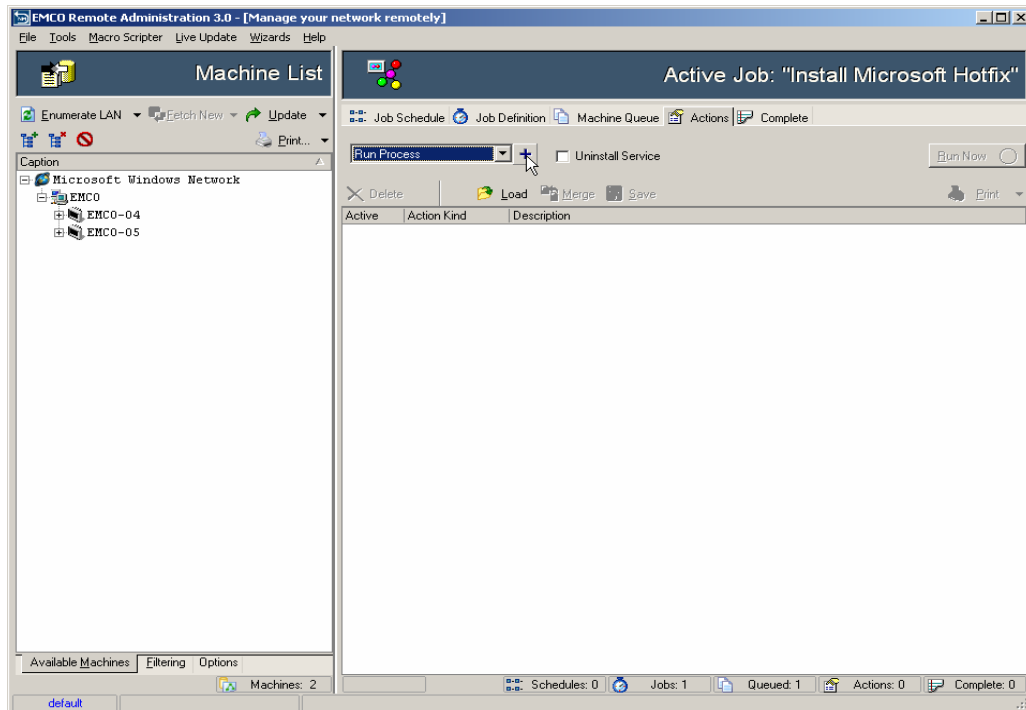
17. Switch to **Actions** Tab.



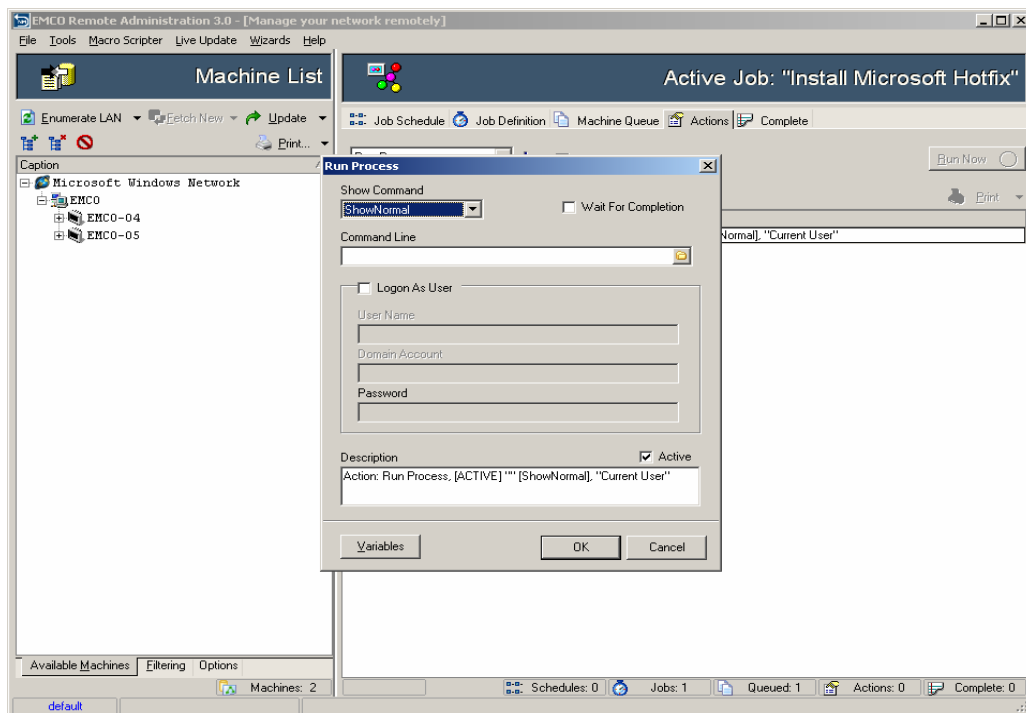
18. Select **Run Process** from the actions dropdown list.



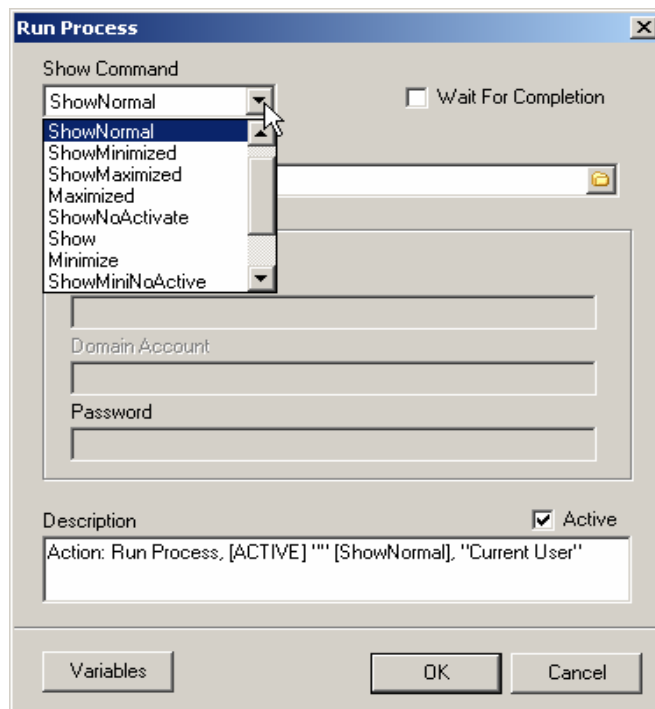
19. Click the **New Task Action** button to add a new stored task to **Action** list.



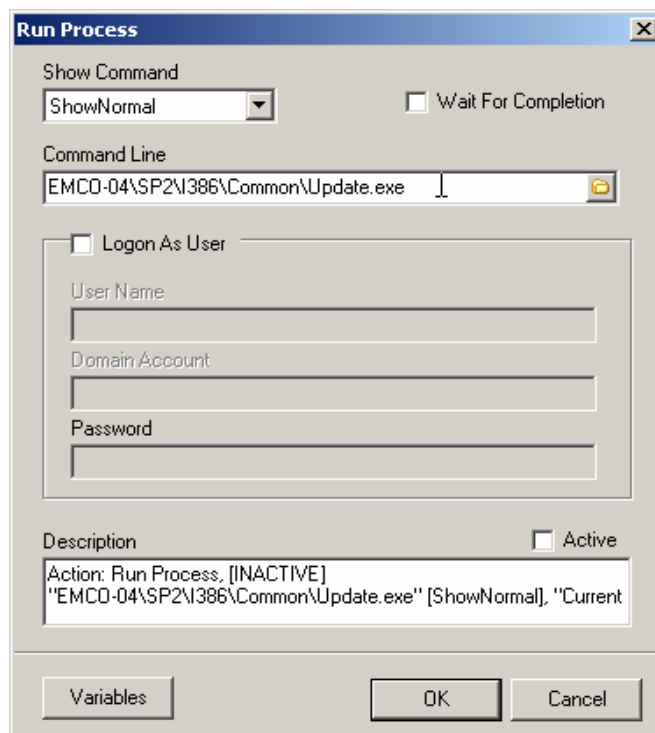
20. **Run Process** Dialog box will appear on the screen.



21. Select how you want to run this process.

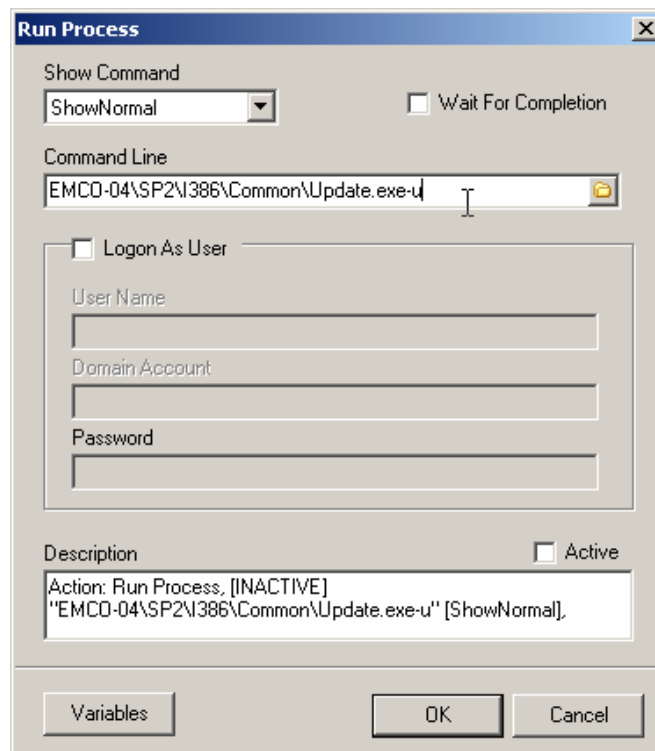


22. Type in the command in the **Network Share\SP2\i386\Common\Update.exe** textbox.



23. Append the command with the required parameter; see the details of each switch below:

- ✧ **u**- unattended Mode
- ✧ **f**-Force other programs to close when the computer shutdown
- ✧ **n**- Do not backup files for uninstall
- ✧ **o**-Overwrite OEM files without prompting
- ✧ **z**-do not restart when installation is complete
- ✧ **q**-Quiet Mode (No user interaction)



24. If you need to logon to that computer to run this process, check the **Logon As User** checkbox.

The screenshot shows the 'Run Process' dialog box with the following settings:

- Show Command: ShowNormal
- Wait For Completion:
- Command Line: EMC0-04\SP2\386\Common\Update.exe-u
- Logon As User:
- User Name: [Empty]
- Domain Account: [Empty]
- Password: [Empty]
- Description: Action: Run Process, [INACTIVE] "EMCO-04\SP2\386\Common\Update.exe-u" [ShowNormal], User.
- Active:
- Buttons: Variables, OK, Cancel

25. Type in the Username and in the corresponding fields.

The screenshot shows the 'Run Process' dialog box with the following settings:

- Show Command: ShowNormal
- Wait For Completion:
- Command Line: EMC0-04\SP2\386\Common\Update.exe-u
- Logon As User:
- User Name: Administrator
- Domain Account: [Empty]
- Password: [Empty]
- Description: Action: Run Process, [INACTIVE] "EMCO-04\SP2\386\Common\Update.exe-u" [ShowNormal], User.
- Active:
- Buttons: Variables, OK, Cancel

26. Type in the **Domain Account** in the corresponding field.

27. Type in the password for this account in the **Password** field.

28. Check **Active** checkbox to make this job active.

Run Process [X]

Show Command: ShowNormal [v] Wait For Completion

Command Line: EMCO-04\SP2\386\Common\Update.exe-u

Logon As User

User Name: Administrator

Domain Account: EMCO

Password: [REDACTED]

Description: Active
Action: Run Process, [ACTIVE]
"EMCO-04\SP2\386\Common\Update.exe-u" [ShowNormal], User:

Buttons: Variables, OK, Cancel

29. Click **Ok** button.

Run Process [X]

Show Command: ShowNormal [v] Wait For Completion

Command Line: EMCO-04\SP2\386\Common\Update.exe-u

Logon As User

User Name: Administrator

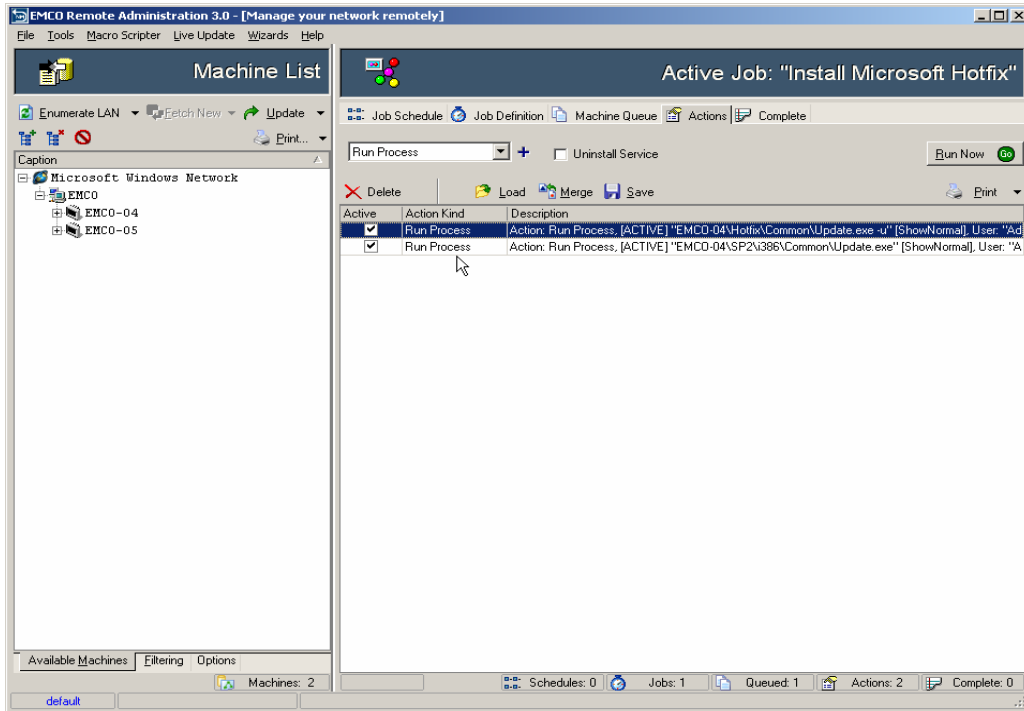
Domain Account: EMCO

Password: [REDACTED]

Description: Active
Action: Run Process, [ACTIVE]
"EMCO-04\SP2\386\Common\Update.exe-u" [ShowNormal], User:

Buttons: Variables, **OK**, Cancel

30. The added action will appear in the actions list.



31. You can either click **Run Now** button to execute this task now; you can schedule it to be executed automatically on the specified time.

