

Knowledgebase Article

How to filter audit informations in Remote Desktop

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How to filter audit informations in Remote Desktop

In Remote Desktop you have an option to filter on any of the audit information gathered from your remote computers. The program has built-in columns filter support and in this document we will guide you through the steps needed for filtering.

Screenshot of the main screen, located on the DOMAIN or Provider tree node.

The screenshot displays the EMCO Remote Desktop - Enterprise Edition interface. The main window is titled "Remote Desktop" and shows a "Data - Chatting - Performance Monitor - Viewer" view. The left sidebar contains a "Machine Management" tree with various network-related nodes. The main pane displays a table titled "'Microsoft Windows Network' Machines Information" with 19 machines listed.


Domain	Machine	Service Pack	Build N...	Install Date	Produ...
DEV	DEV-PDC	Service Pack 2	3790	7/23/2008 10:22:45 A	76869-
DEV	W2003-X86				
DEV	WNT-SP6-MKII	Service Pack 6	1381	7/28/2008 8:40:52 PM	50382-
DEV	WXPPRO-X64-SP2	Service Pack 2	3790	7/25/2008 8:58:50 AM	76588-
DREAMLIGHT	DREAMLIGHT-PDC	Service Pack 2	3790	7/23/2008 10:22:45 A	76869-
DREAMLIGHT	MERCURIUS	Service Pack 1	6001	8/7/2008 9:38:24 AM	89587-
DREAMLIGHT	W2000-SP4				
DREAMLIGHT	WXPPRO-X64-SP1	Service Pack 1	3790	7/25/2008 8:58:50 AM	76588-
EMCO	EMCO-PDC	Service Pack 1	6001	7/23/2008 11:31:18 A	55041-
EMCO	W2003-X86-SP1				
EMCO	WVISTA-X86-SP1				
EMCO	WXPPRO-X86-SP2				
EMCO	WXPPRO-X86-SP3	Service Pack 3	2600	7/24/2008 10:12:23 A	55274-
LAB	LAB-PDC	Service Pack 2	3790	7/23/2008 10:06:05 A	69712-
LAB	W2000-SP2	Service Pack 2	2195	7/23/2008 4:20:22 PM	51876-
LAB	W2003-X64-SP1				
LAB	W2008-X86-SP1	Service Pack 1	6001	7/24/2008 11:51:26 P	55041-
TYRONE	TYRONE-PDC	Service Pack 6	1381	12/2/2008 7:46:35 PM	50382-
TYRONE	WNT-SP6	Service Pack 6	1381	7/28/2008 8:40:52 PM	50382-

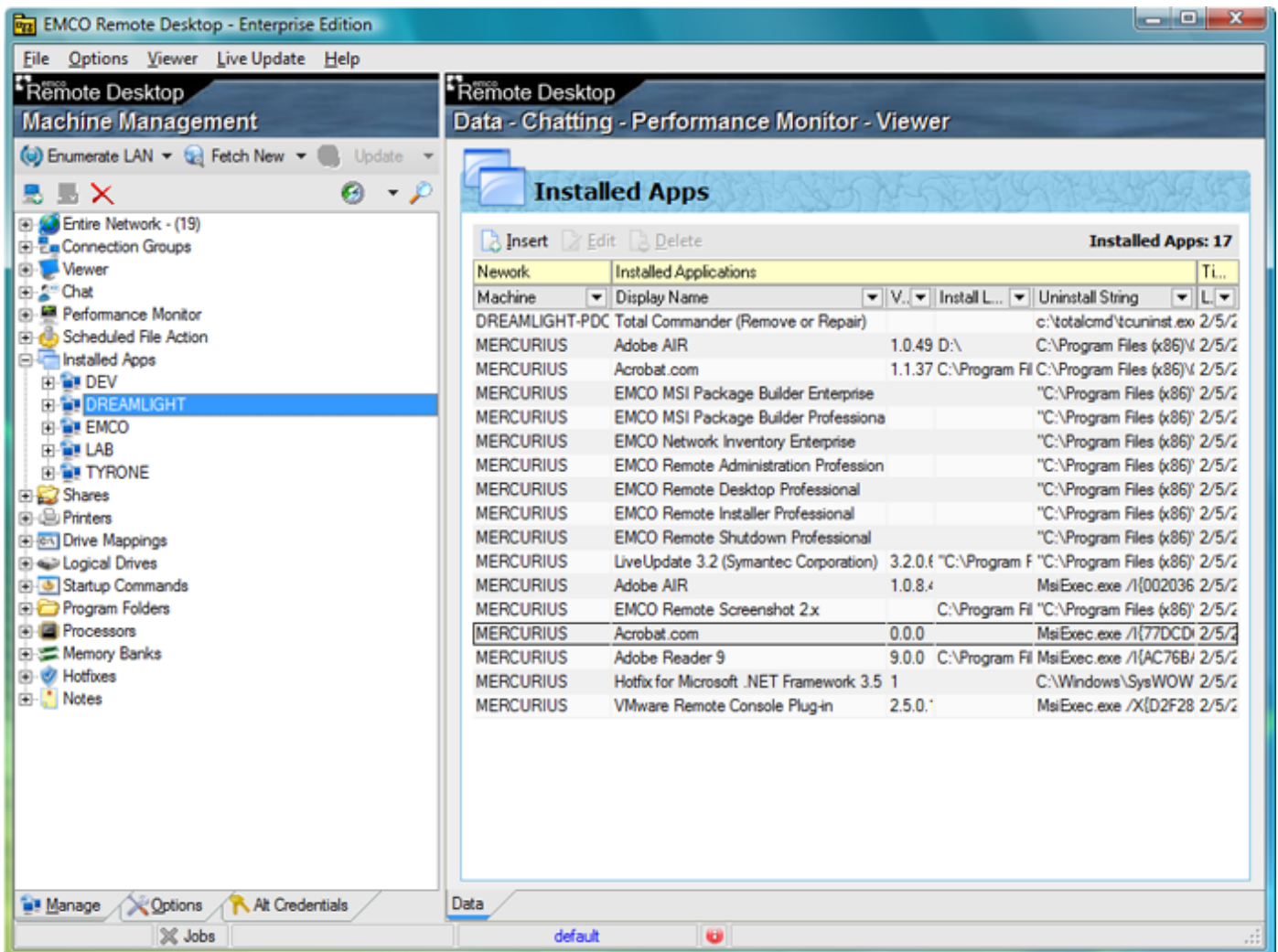
From the picture below you can see the filter results immediately - only computers that have the Service Pack 1 installed are shown.

The screenshot displays the EMCO Remote Desktop - Enterprise Edition interface. The left pane shows a tree view of the network under 'Microsoft Windows Network', listing domains like DEV, DREAMLIGHT, EMCO, LAB, and TYRONE. The right pane, titled 'Data - Chatting - Performance Monitor - Viewer', shows a table of machines filtered by 'Service Pack 1'. A filter bar at the bottom of the table indicates '(Service Pack = Service Pack 1)'. The table contains the following data:

Domain	Machine	Service Pack	Build N...	Install Date	Produc
DREAMLIGHT	MERCURIUS	Service Pack 1	6001	8/7/2008 9:38:24 AM	89587-
DREAMLIGHT	WXPPRO-X64-SP 1	Service Pack 1	3790	7/25/2008 8:58:50 AM	76588-
EMCO	EMCO-PDC	Service Pack 1	6001	7/23/2008 11:31:18 A	55041-
LAB	W2008-X86-SP1	Service Pack 1	6001	7/24/2008 11:51:26 P	55041-

Now let's find computers that only have the product EMCO Remote Desktop installed. Expand the Installed Apps tree node as the picture below shows.

 You always need to select some of your domains.



The screenshot shows the EMCO Remote Desktop - Enterprise Edition interface. The left pane displays a tree view of network resources, with 'Installed Apps' expanded under the 'DREAMLIGHT' domain. The right pane shows a table of installed applications for 17 machines.

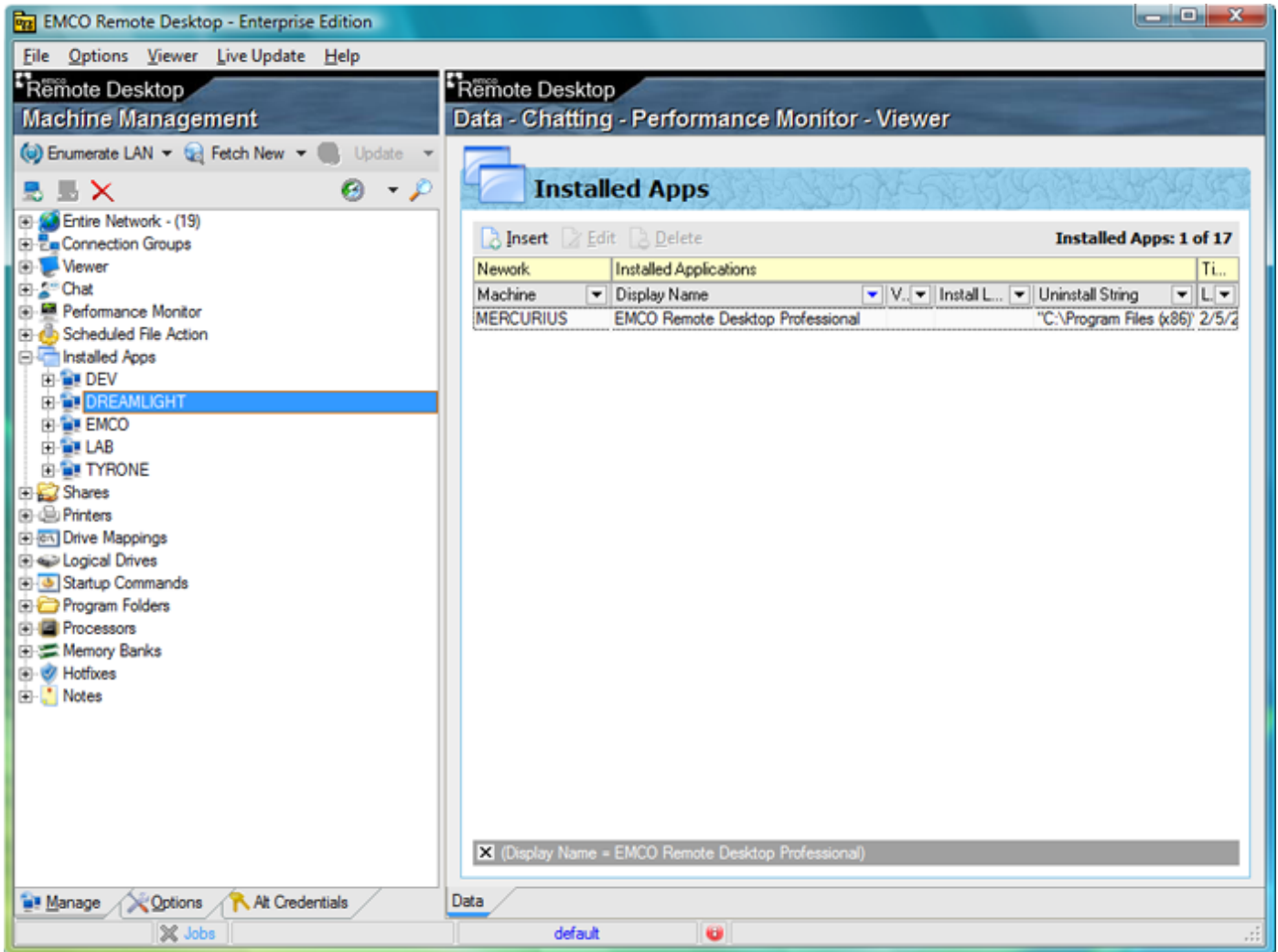
Machine	Display Name	V...	Install L...	Uninstall String	Ti...
DREAMLIGHT-PDC	Total Commander (Remove or Repair)		c:\totalcmd\totalcmd.exe	2/5/2	
MERCURIUS	Adobe AIR	1.0.49	D:\	C:\Program Files (x86)\	2/5/2
MERCURIUS	Acrobat.com	1.1.37	C:\Program Fil	C:\Program Files (x86)\	2/5/2
MERCURIUS	EMCO MSI Package Builder Enterprise			"C:\Program Files (x86)\	2/5/2
MERCURIUS	EMCO MSI Package Builder Professiona			"C:\Program Files (x86)\	2/5/2
MERCURIUS	EMCO Network Inventory Enterprise			"C:\Program Files (x86)\	2/5/2
MERCURIUS	EMCO Remote Administration Profession			"C:\Program Files (x86)\	2/5/2
MERCURIUS	EMCO Remote Desktop Professional			"C:\Program Files (x86)\	2/5/2
MERCURIUS	EMCO Remote Installer Professional			"C:\Program Files (x86)\	2/5/2
MERCURIUS	EMCO Remote Shutdown Professional			"C:\Program Files (x86)\	2/5/2
MERCURIUS	LiveUpdate 3.2 (Symantec Corporation)	3.2.0.1	"C:\Program F	"C:\Program Files (x86)\	2/5/2
MERCURIUS	Adobe AIR	1.0.8.4		MsiExec.exe /I{002036	2/5/2
MERCURIUS	EMCO Remote Screenshot 2.x		C:\Program Fil	"C:\Program Files (x86)\	2/5/2
MERCURIUS	Acrobat.com	0.0.0		MsiExec.exe /I{77DCD	2/5/2
MERCURIUS	Adobe Reader 9	9.0.0	C:\Program Fil	MsiExec.exe /I{AC76B	2/5/2
MERCURIUS	Hotfix for Microsoft .NET Framework 3.5 1			C:\Windows\SysWOW	2/5/2
MERCURIUS	VMware Remote Console Plug-in	2.5.0.1		MsiExec.exe /X{D2F28	2/5/2

Next click on the Display Name column arrow located to the left and select the EMCO Remote Desktop item from the list.

The screenshot shows the EMCO Remote Desktop - Enterprise Edition interface. The main window displays a list of installed applications on a remote machine named 'MERCURIUS'. The 'EMCO Remote Desktop Professional' application is selected and highlighted in blue. The interface includes a 'Machine Management' sidebar on the left and a main 'Installed Apps' window on the right.

Machine	Display Name	V...	Install L...	Uninstall String	Ti...
DREAMLIGHT-PDC	(All)			c:\totalcmd\tduninst.exe	2/5/2
MERCURIUS	(Custom...)			C:\Program Files (x86)\	2/5/2
MERCURIUS	Acrobat.com			C:\Program Files (x86)\	2/5/2
MERCURIUS	Adobe AIR			"C:\Program Files (x86)"	2/5/2
MERCURIUS	Adobe Reader 9			"C:\Program Files (x86)"	2/5/2
MERCURIUS	EMCO MSI Package Builder Enterprise			"C:\Program Files (x86)"	2/5/2
MERCURIUS	EMCO MSI Package Builder Professional			"C:\Program Files (x86)"	2/5/2
MERCURIUS	EMCO Network Inventory Enterprise			"C:\Program Files (x86)"	2/5/2
MERCURIUS	EMCO Remote Administration Professional			"C:\Program Files (x86)"	2/5/2
MERCURIUS	EMCO Remote Desktop Professional			"C:\Program Files (x86)"	2/5/2
MERCURIUS	EMCO Remote Installer Professional			"C:\Program Files (x86)"	2/5/2
MERCURIUS	EMCO Remote Screenshot 2x			"C:\Program Files (x86)"	2/5/2
MERCURIUS	EMCO Remote Shutdown Professional			"C:\Program Files (x86)"	2/5/2
MERCURIUS	LiveUpdate 3.2 (Symantec Corporation)	3.2.0.f	"C:\Program F	"C:\Program Files (x86)"	2/5/2
MERCURIUS	Adobe AIR	1.0.8.4		MsiExec.exe /I{002036	2/5/2
MERCURIUS	EMCO Remote Screenshot 2x		C:\Program Fil	"C:\Program Files (x86)"	2/5/2
MERCURIUS	Acrobat.com	0.0.0		MsiExec.exe /I{77DCD	2/5/2
MERCURIUS	Adobe Reader 9	9.0.0	C:\Program Fil	MsiExec.exe /I{AC76B}	2/5/2
MERCURIUS	Hotfix for Microsoft .NET Framework 3.5 1			C:\Windows\SysWOW	2/5/2
MERCURIUS	VMware Remote Console Plug-in	2.5.0.1		MsiExec.exe /X{D2F28	2/5/2

Now you see only the computers that have the EMCO Remote Desktop installed.



Now we have filter on Service Pack and Installed Application title. You can filter on any audit data available in the program the same way as we do in this document.