

# Troubleshooting Guide

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## Configuring COM Security after applying SP2 for XP

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## Configuring COM Security after applying SP2 for XP

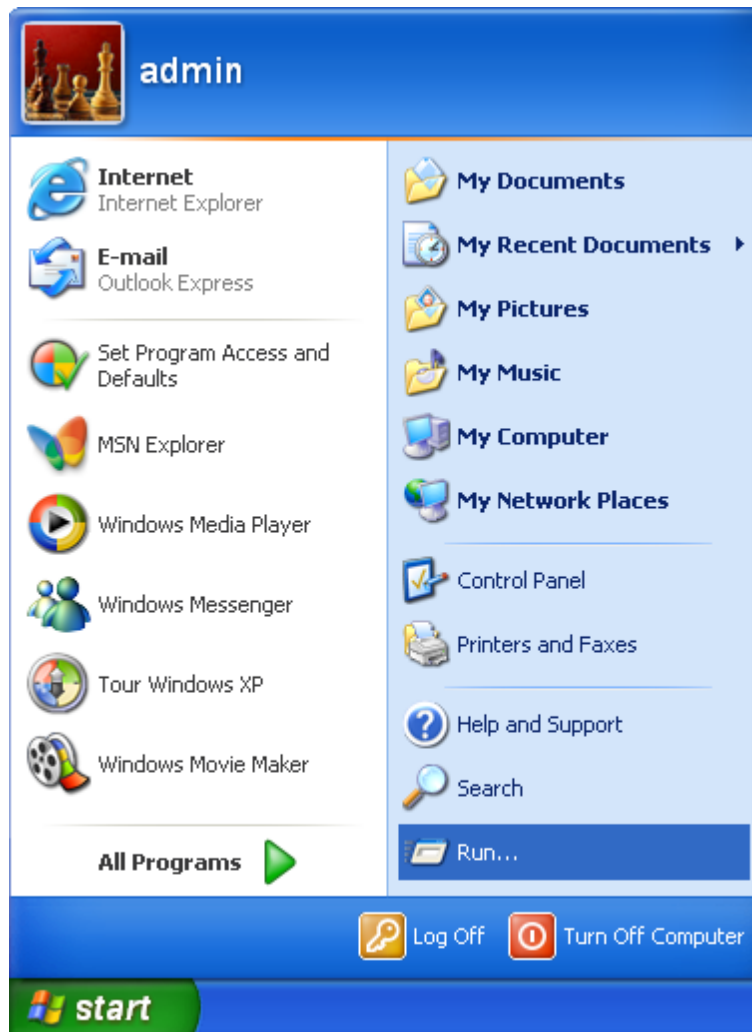
As most of the EMCO products uses DCOM which requires a number of security configuration properties: authentication level, access permissions, launch permissions, and configuration permissions. If you are using Windows XP Professional with Service Pack 2 installed on your machines; you are required to configure your machines such that EMCO products are able to use DCOM.

This tutorial will guide you on configuring COM Security Settings on machine having Win XP Pro with SP2.

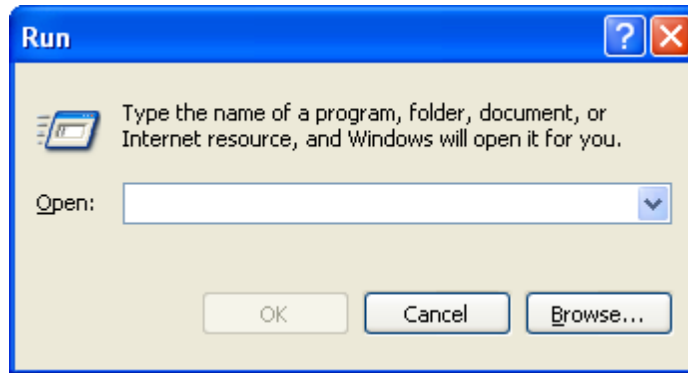
### To configure COM Security Settings:

To configure COM Security Settings on machine having Win XP Pro with SP2 perform the following:

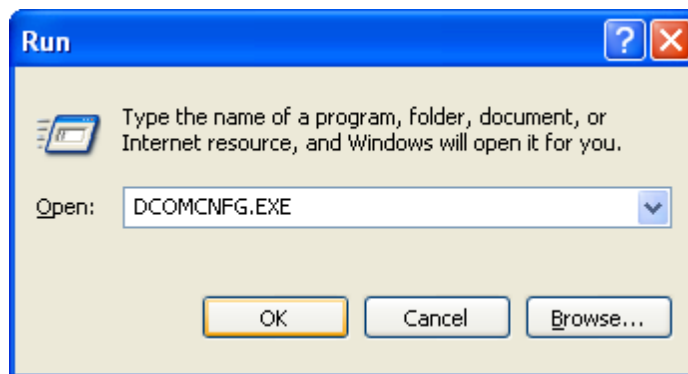
1. Go to **Run** under **Start** menu shown on your desktop.



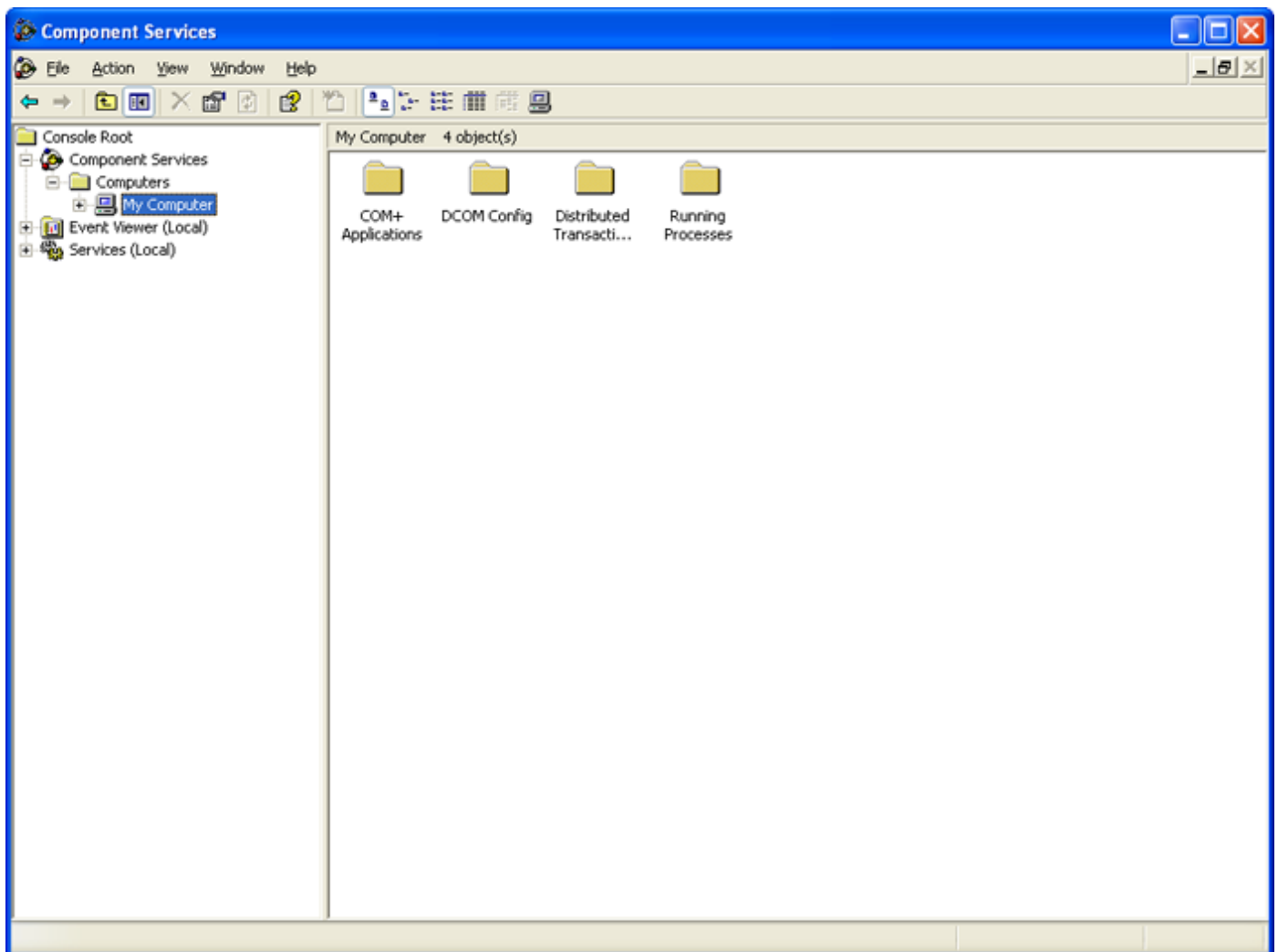
2. A **Run** dialog box will appear on the screen.



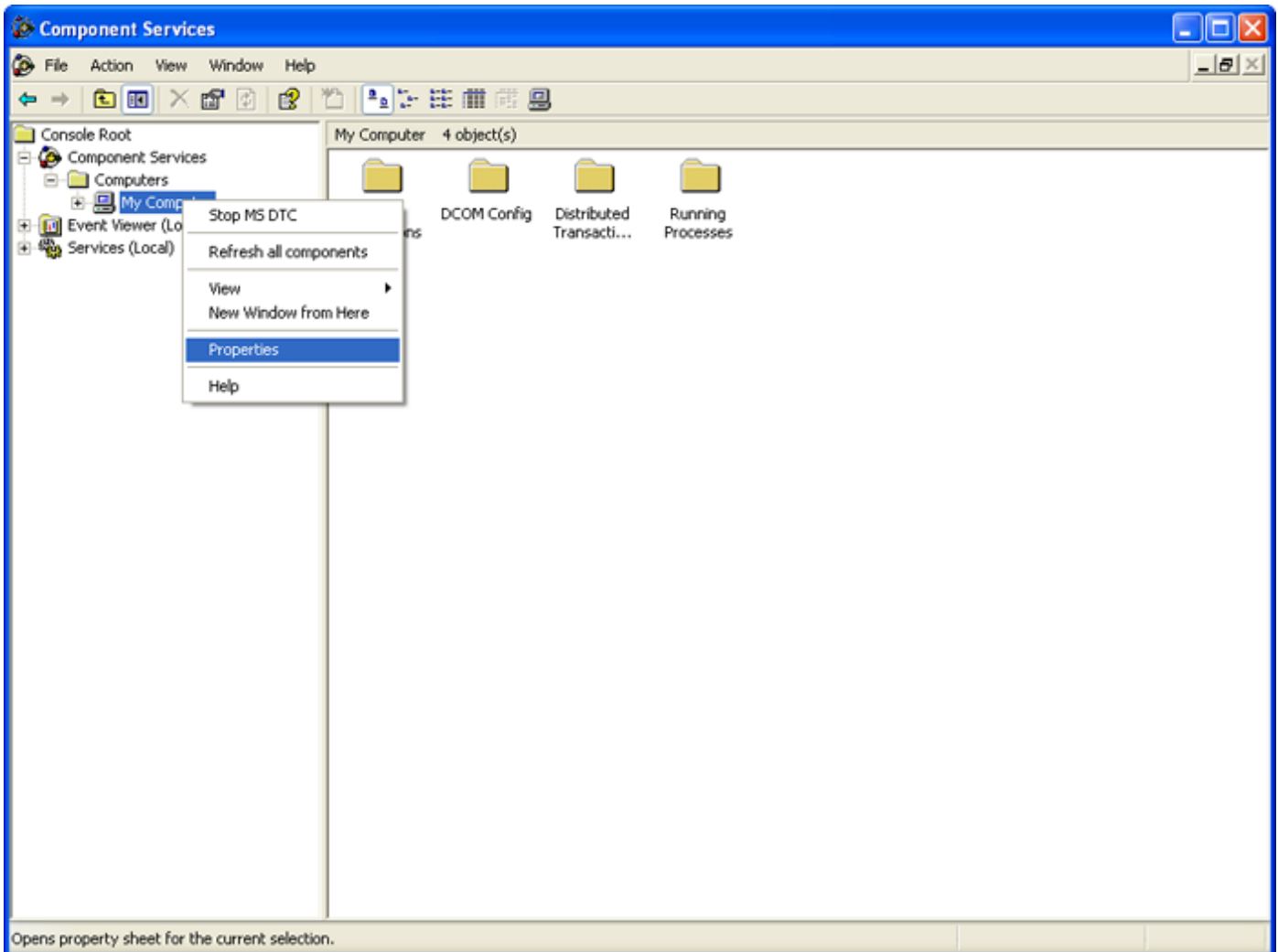
3. Type in **DCOMCNFG.EXE** the Open textbox.
4. Click **OK** button.



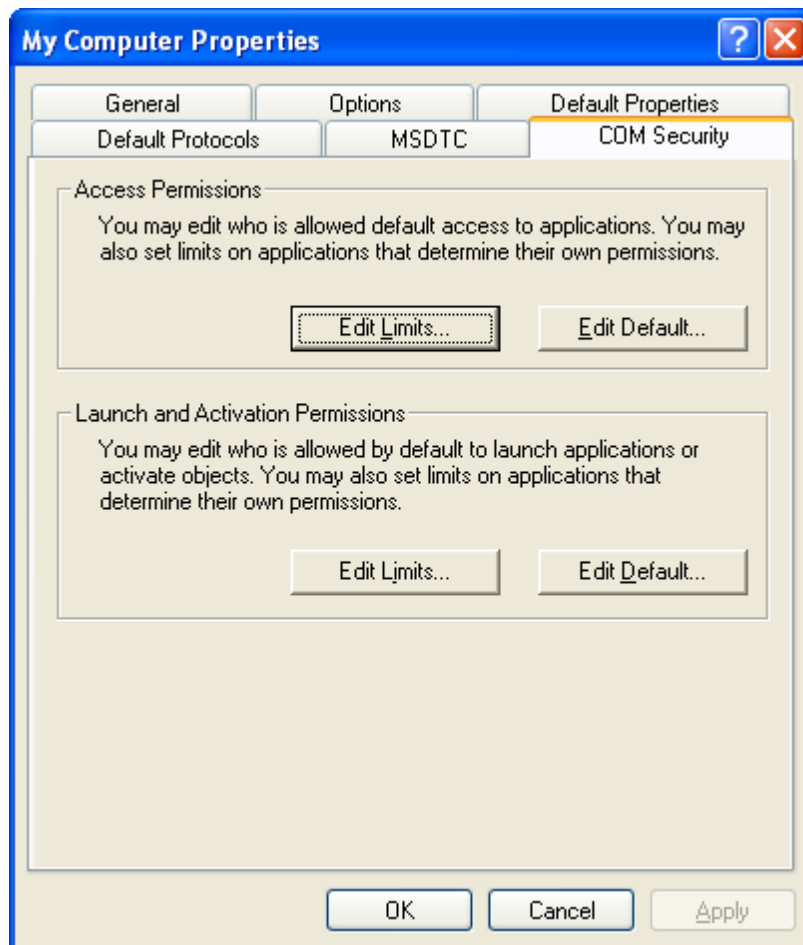
5. This will launch **Component Services** window on your screen.
6. Expand the **Component Services** node.
7. Expand the **Computers** node.



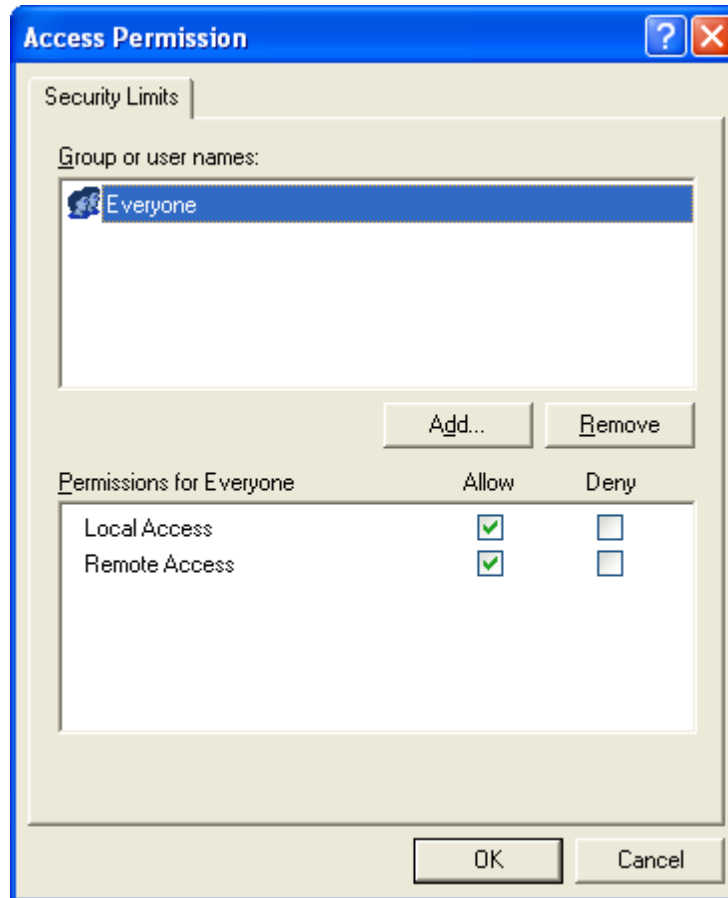
8. Right click **My Computer** node; a popup menu will appear on the screen.
9. Click **Properties** menu item on popup menu.



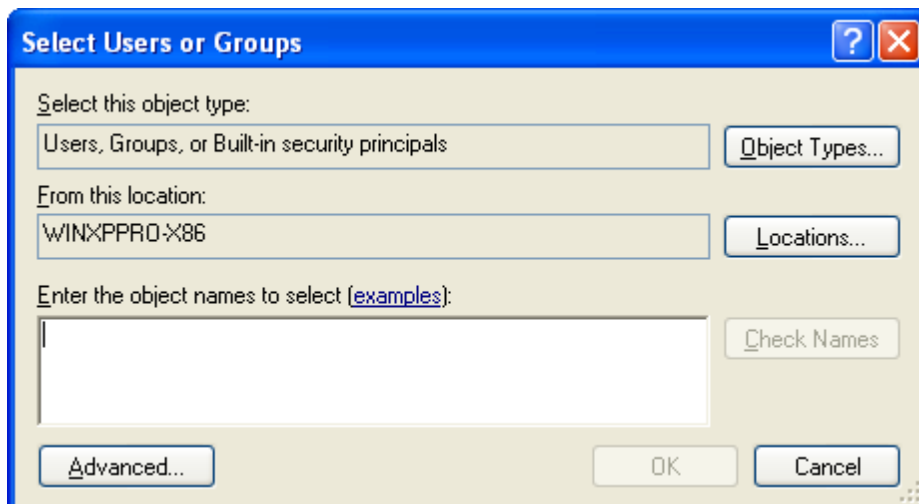
10. My **Computer Properties** dialog box will appear on the screen.
11. Switch to **COM Security** tab.
12. Click **Edit Limits** button under **Access Permissions**.



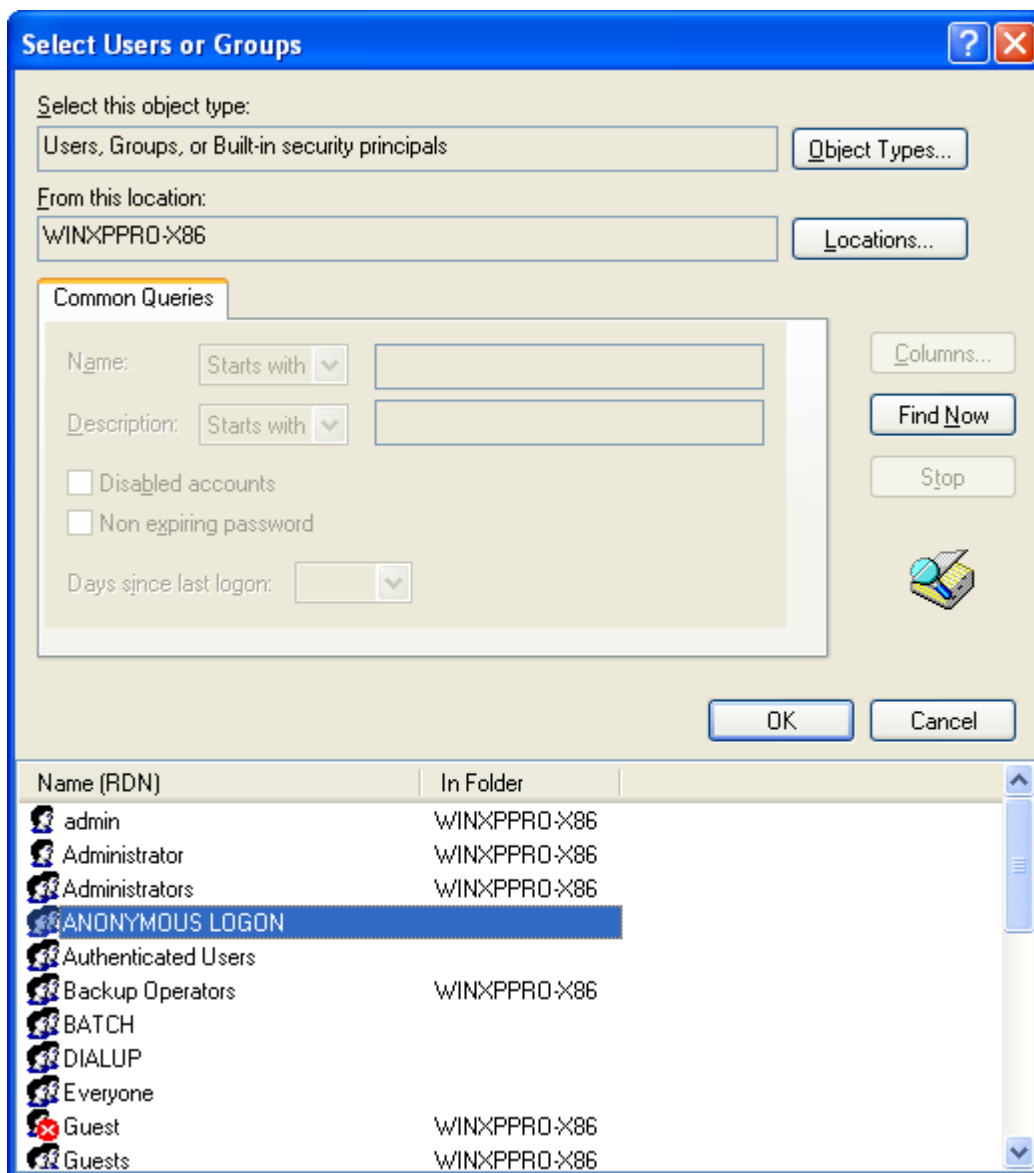
13. **Access Permission** dialog box will appear on the screen.
14. Click the **Add** button.



15. **Select User or Group** dialog box will appear on the screen.
16. Click **Advanced** button.

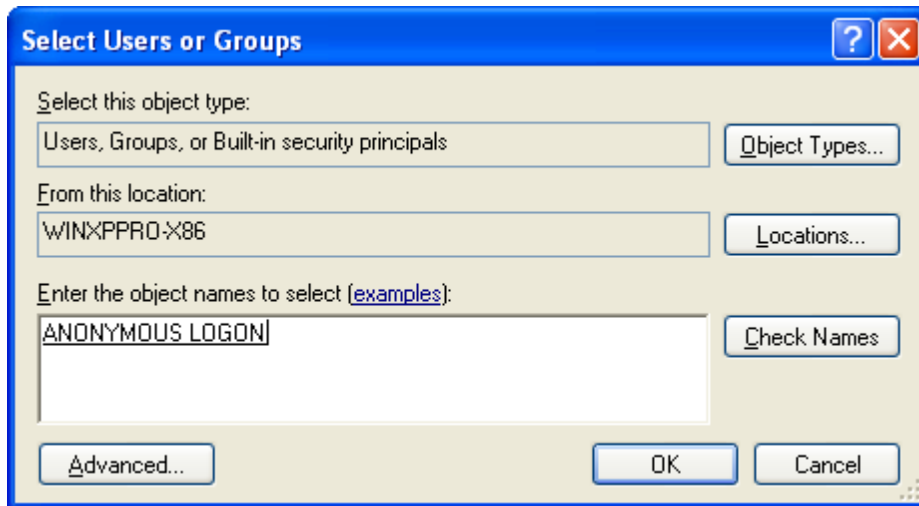


17. **Select Users or Group** dialog box will appear on the screen.
18. Click **Find Now** button.
19. Select **ANONYMOUS LOGON** from the list.

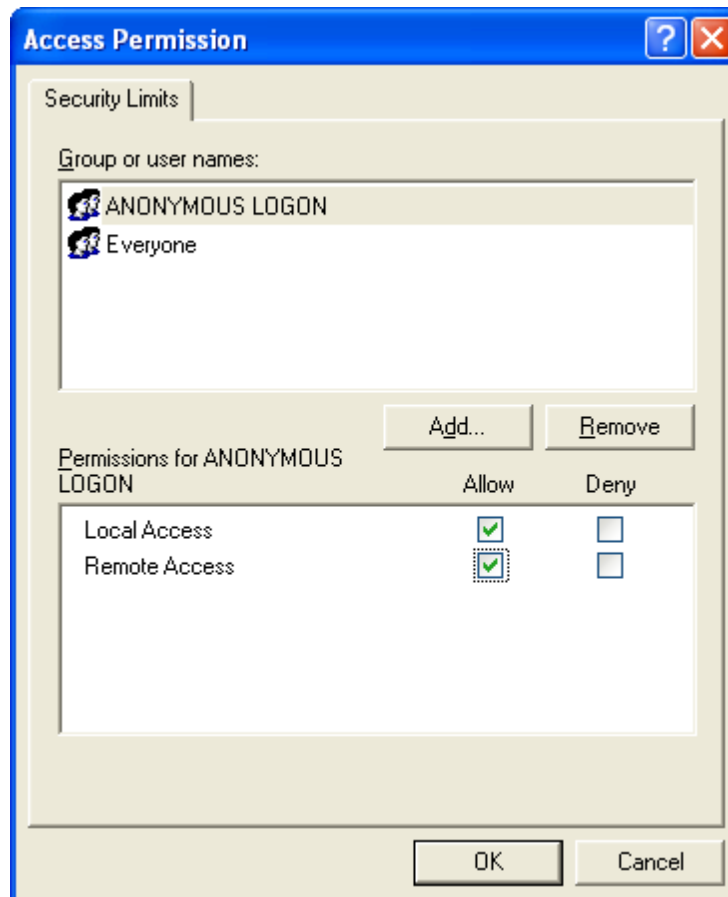


20. Click **OK** button.



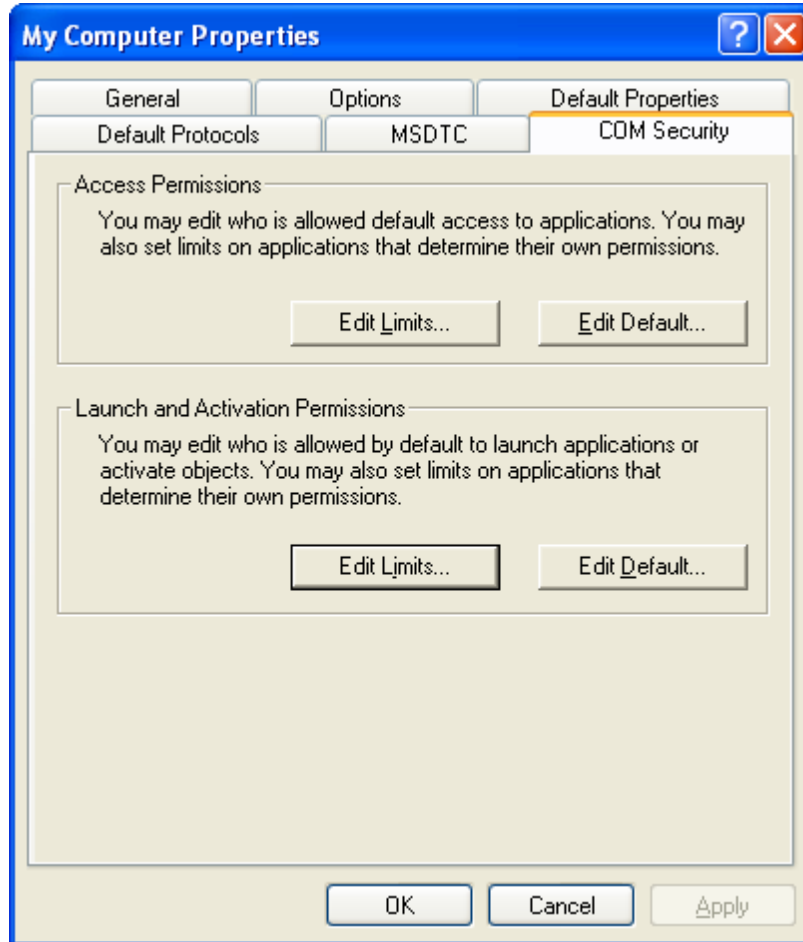


21. Click **OK** button.
22. Check **Remote Access** checkbox.

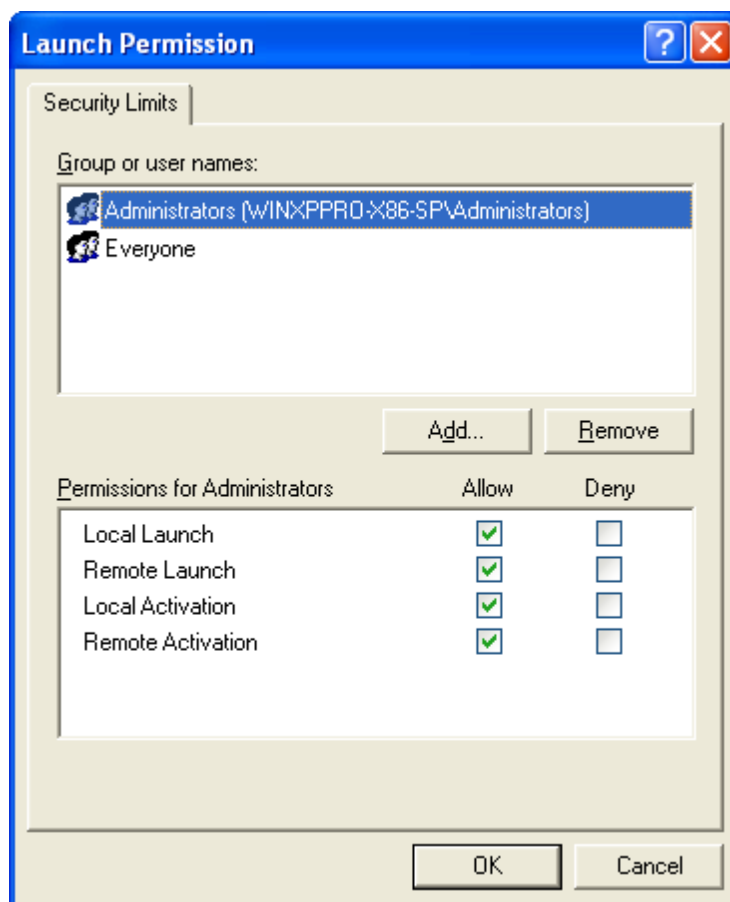


23. And click **OK** button.

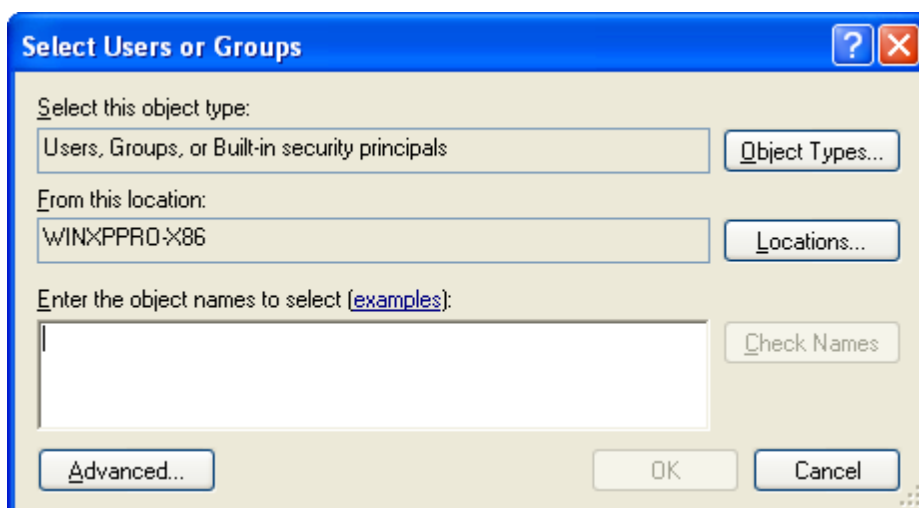
24. Click **Edit Limits** button under **Launch and Activation Permissions**.



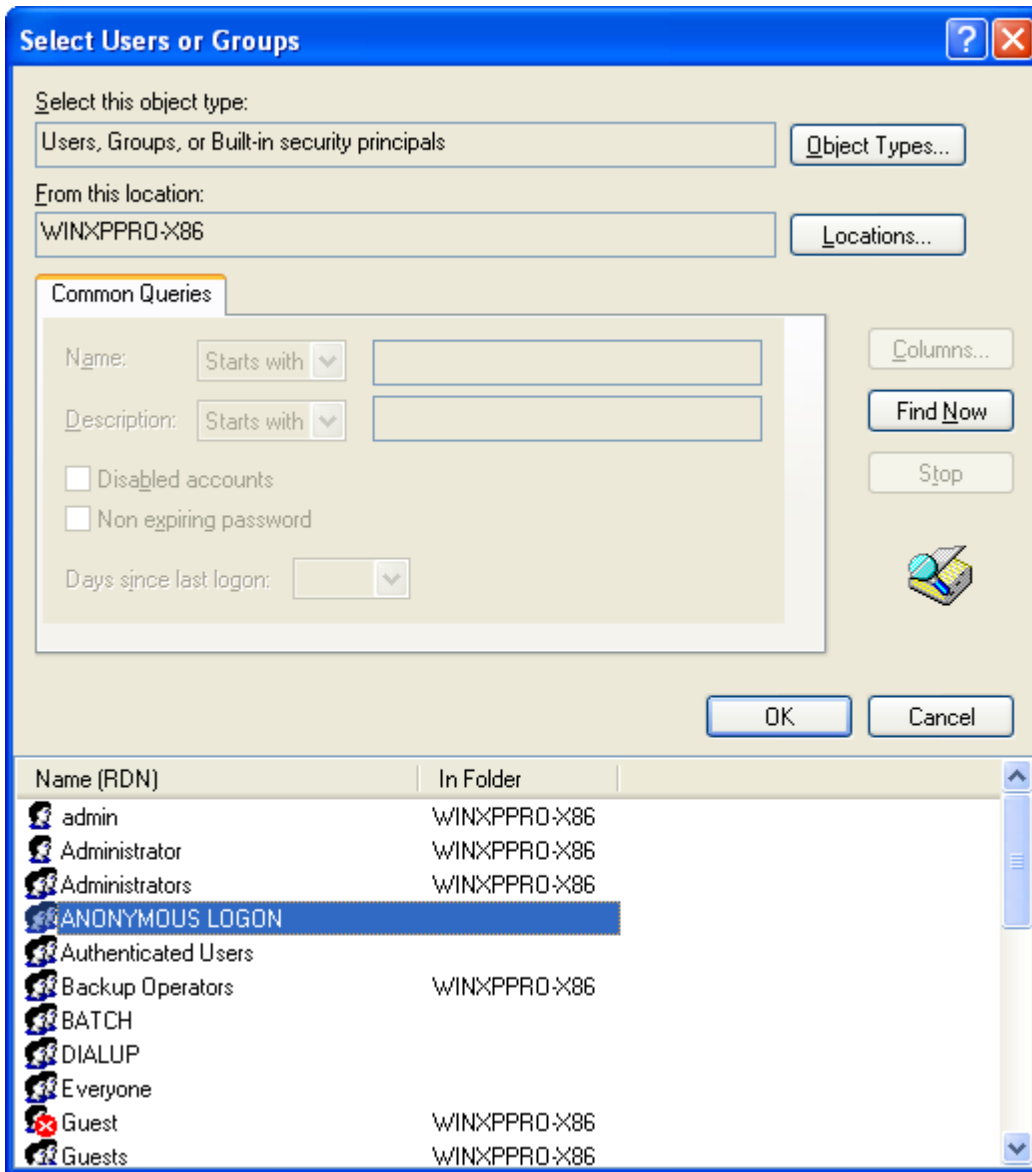
25. **Launch Permission** dialog box will appear on the screen.
26. Click **Add** button.



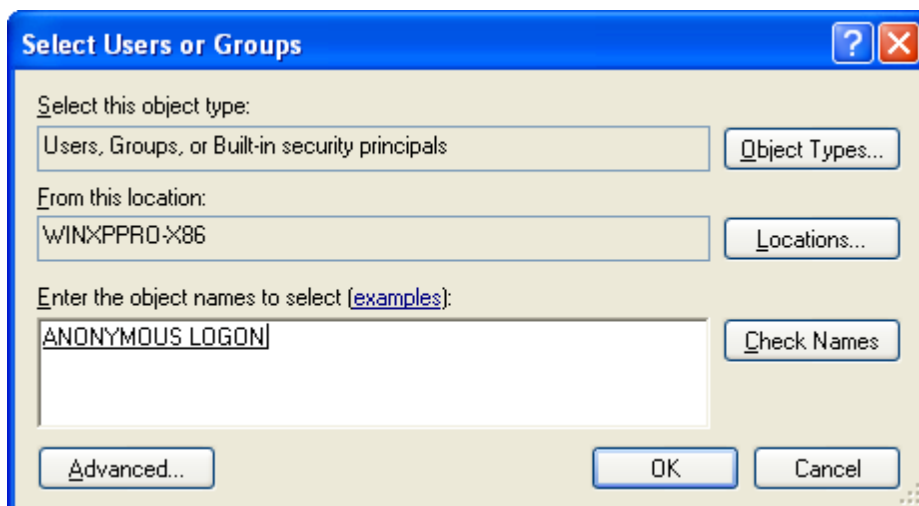
27. **Select Users or Group** dialog box will appear on the screen.
28. Click **Advanced** button.



29. Click **Find Now** button.
30. Click **ANONYMOUS LOGON** from the list.
31. Click **OK** button.

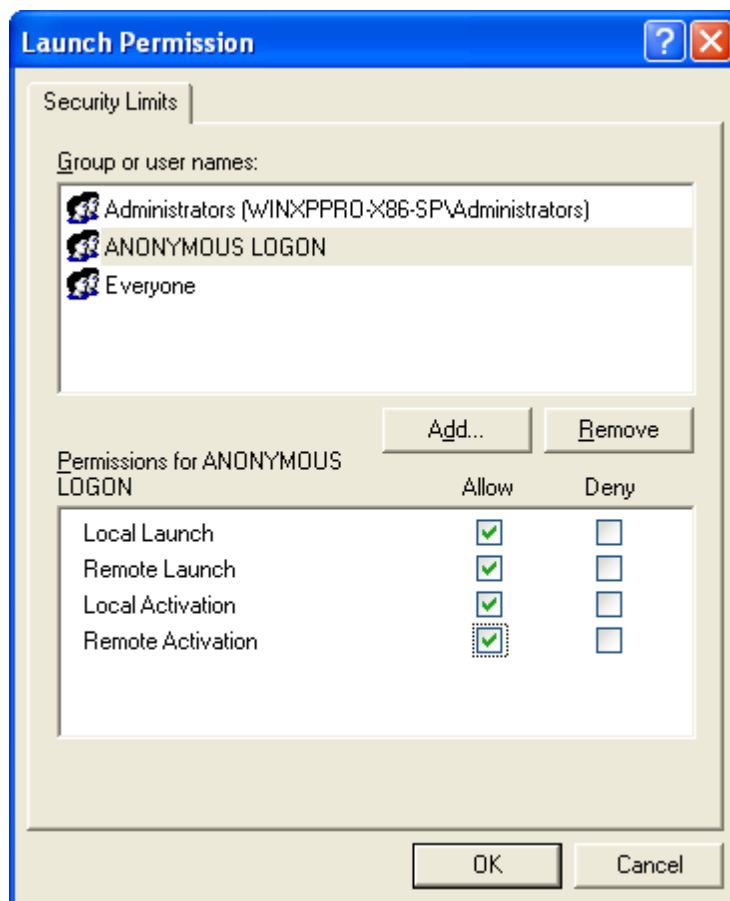


32. Click **OK** button.

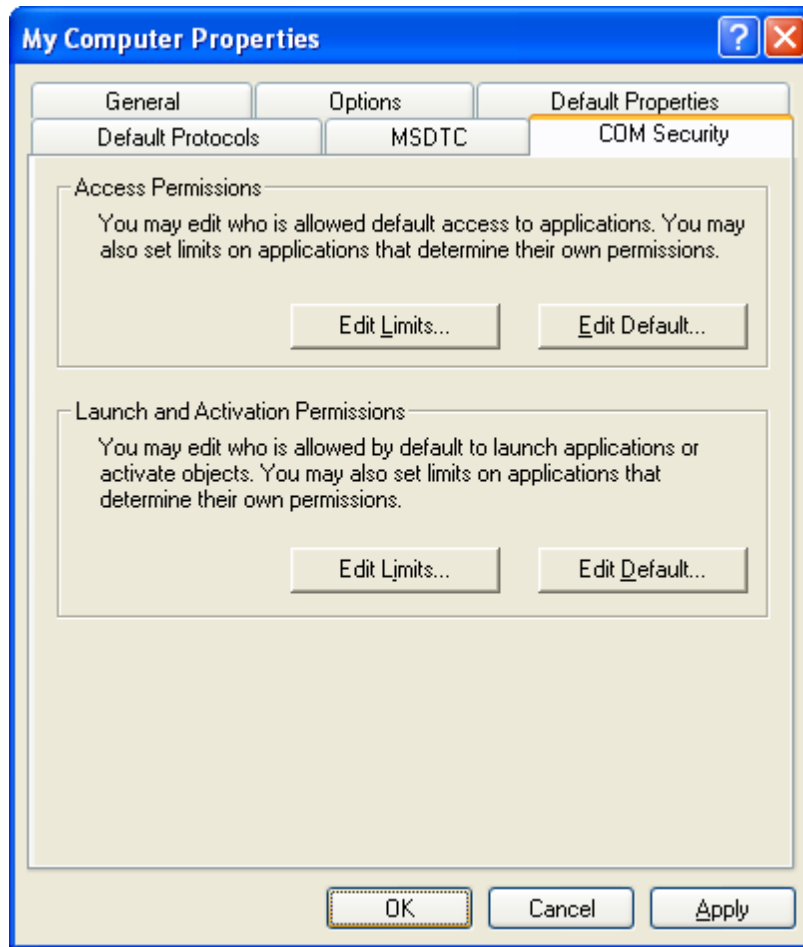


33. Check **Remote Launch**, **Local Activation** and **Remote Activation** checkboxes.

34. Click **OK** button.



35. Click **OK** button again on **My Computer Properties** dialog box.



36. You are now done, and your machine is now properly configured.
37. Next Reboot the computer or Re-Install the EMCO Service file from the main program.